



الاتحاد اللوثري العالمي - القدس

LWF World Service - Jerusalem  
**2018 ANNUAL REPORT**



THE  
LUTHERAN  
WORLD  
FEDERATION

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**Design and Printing:** Emerezian Printing and Publishing Est.

Photo by Ben Gray / LWF



**Front Cover**

A nurse gently prepares a child for her hemodialysis treatment.



**Back Cover**

Students at the Vocational Training Center in Ramallah.

Photo by Ben Gray / LWF



## THE LUTHERAN WORLD FEDERATION

World Service

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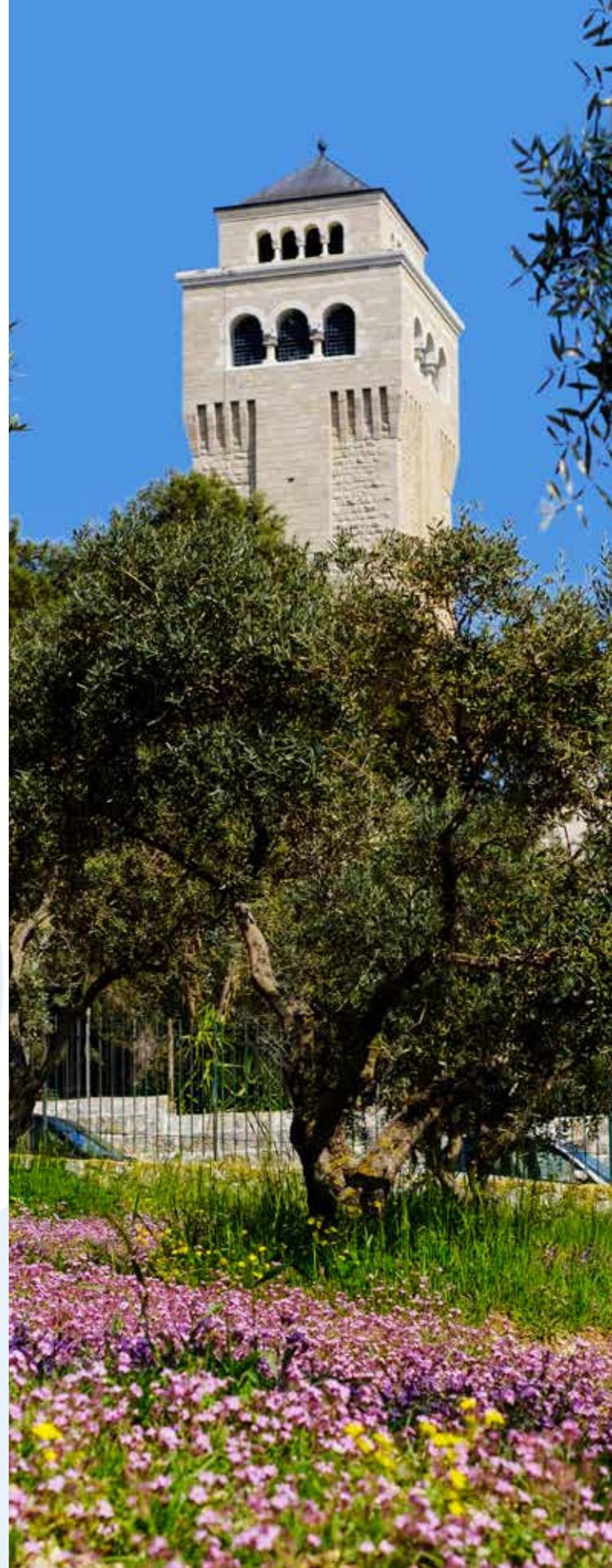
## FOREWORD

2018 has been a year of many great accomplishments for LWF Jerusalem, and you will read about those in the pages of this annual report. The year has also been one of many struggles for the Palestinian people and one where we have set the table for more great things to come in 2019 and beyond.

One of the biggest struggles of 2018 has been a worsening of the cash flow problems that AVH has experienced for quite some time. The U.S. Administration removed USAID funding to all the East Jerusalem Hospitals Network members, including AVH. This resulted in a loss of \$25 million (USD) that would have paid for services already provided to Palestinians by the six hospitals. It also means a loss of capacity building as USAID funding has paid for many equipment purchases and upgrades at AVH.

The weekly protests on the Gaza border that were part of the Great March of Return turned into mass casualties as thousands were seriously injured or killed by Israeli sniper fire. While LWF does not have a presence in Gaza, we did send

Photo by Ben Gray / LWF



Spring flowers bloom in the LWF olive grove.



Photo by Ben Gray / LWF

Students at the VTC Ramallah.

medical supplies and personnel to help the over-run hospitals.

Many things have been put into place to make 2019 and beyond especially exciting for LWF. In December, permits were finally issued by the Jerusalem municipality to allow construction of the Elder Care and Palliative Medicine Institute (ECPMI). This badly needed expansion will add 144 beds to the hospital and will help us lead the way in palliative care in Palestine. Groundbreaking is expected in the second or third quarter of 2019.

Construction has been completed on the new, state-of-the-art dialysis center situated on the campus, but outside of the AVH building. The 12-seat facility will allow us to treat as many as 80 additional patients in a comfortable, accessible environment. The facility will start seeing patients in the second quarter of 2019.

The triage area at the front of the hospital is being renovated and redesigned to provide a more efficient and comfortable experience for our patients. This too will open in the second quarter of 2019.

The Vocational Training Program (VTP) finalized an agreement to upgrade the Beit Hanina training center to more closely match students' training needs with new equipment, to meet the safety

and security needs of the campus while increasing access for students with disabilities and to make the campus more environmentally friendly through electrical upgrades. The project will run through the summer of 2020.

The dilapidated playground on the Mount of Olives campus has been removed and construction is set to begin on a new accessible playground and a therapeutic garden. These projects will be completed in the third quarter of 2019.

The Evangelical Church in Germany (EKD) will be finalizing plans this year to build a new pilgrim and science center on the LWF campus, and expect to break ground in January 2020. The new center will replace the existing Café Auguste and will include a larger café, a museum and lecture hall for the German Protestant Institute of Archeology and apartments for volunteers and scientists.

The LWF Jerusalem greatly appreciates the close collaboration with our local member church the Evangelical Lutheran Church in Jordan and the Holy Land (ELCJHL). We would like to congratulate former LWF President and ELCJHL Bishop Emeritus Munib Younan on serving 19 years as Bishop and current Bishop Sani Ibrahim Azar, who was consecrated in January 2018.

# HIGHLIGHTS OF 2018

Two medical **linear accelerators** were installed in 2018 in the hospital's Radiotherapy Department through the Saudi Development Fund. AVH, which now has three of the machines, is the only Palestinian hospital providing radiation treatment for the five million Palestinians in the West Bank and Gaza.



Photo by Ben Gray / LWF

## March

For **World Kidney Day**, AVH launched an awareness campaign sponsored by the Bank of Jordan to emphasize the importance of early screening, prevention and treatment of kidney disease.



Photo by Ezzidhar Shaheen / AVH

## May

Medical and nursing teams from AVH traveled to **Gaza** to assist local hospitals that were overrun with catastrophic injuries from the Great March of Return. LWF Health Advisor Dina Nasser led the mission: "Our first day felt like being in a battle field. There are two make-shift ICUs (intensive care units) and two permanent ICUs full of young men with major injuries. Some of the young men were awake and

staring at us, others unconscious and intubated with major head and neck injuries.

Some are already paralyzed; others considered brain dead. We go about our rounds stunned by what we see, by what we smell and by the moans of pain we hear. Dr. Ali says no antibiotics will help these wounds if they are not attended to and changed."



Photo by Shaban Mortaja / Juzzor

## June

**197 trainees graduated** from the Vocational Training Program's one- and two-year programs.



Photo by Ben Gray / LWF



## June

AVH celebrated the end of the school year with a special Iftar dinner for about 50 students in the hospital's **Persistence School**. The school, which is organized in conjunction with the Palestinian Ministry of Education, allows children to continue their studies even while at the hospital for treatment.



## September

AVH installed a **PET/CT** machine, the only such machine in the East Jerusalem Hospitals Network and one of only two in all of Palestine. The machine, paid for with funds from the German government and the Islamic Development Bank in cooperation with Bread for the World, allows doctors to plan cancer treatments and monitor their effectiveness to improve the outcome for patients. Previously, AVH had to refer patients to Israeli hospitals for PET/CT scans, resulting in delays in treatments and expensive bills.



## October

To celebrate **Breast Cancer Awareness** month, AVH organized multiple campaigns and activities to focus on early detection and treatment among Palestinian women. The culmination of the month was an event where AVH and the Ascension Church tower were lit in pink.



## November

For **World Diabetes Month**, AVH worked to raise awareness of the impact that diabetes has on the family and support network of those affected. During the month, the awareness, education and screening campaigns reached more than 5,000 Palestinians, diagnosed 21 people with diabetes and 179 in the pre-diabetes stage.



## November

AVH was awarded first place in the distinguished institutions division of the **Palestinian International Award for Excellence and Creativity**.



Photo by Arine Rinawi

## December

The Lutheran World Federation's Committee for World Service and Executive Committee held their semiannual meetings in Palestine and took the opportunity to tour AVH and the VTP.



Photo by Ben Gray / LWF



Photo by Jerusalem Santa

## December

During the **Christmas and new year's** season, AVH was visited by the European Union Representative, the Italian Consul General and the RED NOSES Clowndoctors.



# LWF Staff Changes

In 2018, the LWF Jerusalem Program said goodbye to two long-time members of our community.

Photo by Ben Gray / LWF



After 14 years in Jerusalem as the Lutheran World Federation Representative, Rev. Mark B. Brown returned to the United States at the beginning of May 2018 to serve as Senior Advisor for Advocacy and Fundraising for Middle East/Jerusalem for LWF World Service. He is based in the Washington, D.C. area. "I carry in my heart a profound sense of gratitude for the LWF Jerusalem Program staff and volunteers and feeling of admiration for their courage, gentleness, persistence and professionalism in the face of so many obstacles and hardships," said Brown.

Photo by Ben Gray / LWF



Souad Freij retired in September 2018 after 60 years of service to the Lutheran World Federation. Her title when she retired was Assistant Finance Officer, but no title can capture the breadth of work she actually did. Luckily she is still living on the Mount of Olives campus and drops in occasionally to say hi and share her vast institutional knowledge.

Sarah Funkhouser left her position as program assistant to pursue a master's degree at the Humphrey School of Public Affairs in Minneapolis, Minnesota. Funkhouser, who worked for LWF for nearly two years, left in June 2018.

## Staff Additions

**Pauliina Parhiala** joined the LWF Jerusalem Program as representative in April 2018 to fill the role of representative being vacated by Rev. Brown. Parhiala, a teacher by training, has extensive experience in advocacy, management and fundraising. She previously worked in various leadership and management roles in Action by Churches Together (ACT) Alliance, the Finn Church Aid and the Crisis Management Initiative. "Providing access to services, rights and protection for vulnerable people, the LWF Jerusalem Program represents a sign of hope and expression of Christian witness in the Holy Land. It is my goal to continue the valuable work of the LWF, its supporters, volunteers and staff, in advancing everyone's right for quality of life and fulfillment of their full human potential," said Parhiala.

**Samuel Martin** joined the LWF Jerusalem Program as project manager in October 2018 after three months working for LWF Geneva.

Previously Martin worked several years with DCAs office in Jerusalem.

**Bana Husseini** joined the LWF Jerusalem Program as the program coordinator in November 2018. Husseini previously worked for Finn Church Aid as both country manager and program coordinator.

**Yorghos Stavridis** joined the LWF Jerusalem Program as the property and maintenance manager in June 2018. Stavridis, who was born at Augusta Victoria Hospital, previously worked for AVH from 1985-1995.

**Ben Gray** joined the LWF Jerusalem Program as the communications and external relations officer in August 2018. Gray, an Evangelical Lutheran Church in America missionary, previously acted as the photographer and videographer for the Evangelical Lutheran Church in Jordan and the Holy Land.

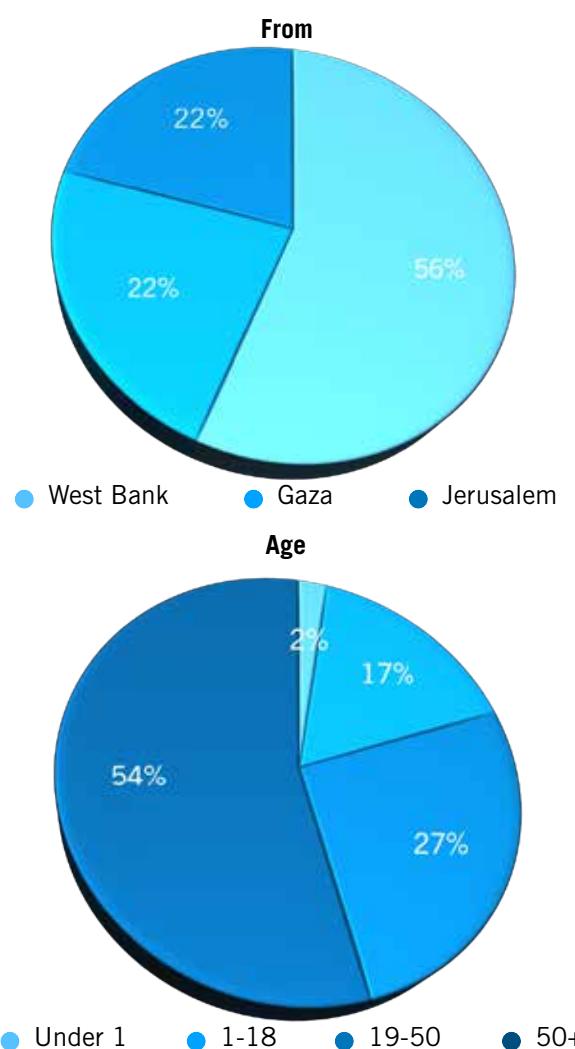


# Augusta Victoria Hospital

## LWF and AVH: Caring for Palestinians since 1948

- 1947 LWF is established in Lund, Sweden
- 1948 LWF begins relief services to Palestinian refugees
- 1950 Administrative responsibility of AVH is transferred from the International Red Cross to LWF
- 1957 Mobile Clinics Program begins to bring medical care to Palestinian villages
- 1996 AVH changes focus from a general services hospital to a tertiary hospital focused on oncology and nephrology
- 2002 Chemotherapy treatment begin
- 2005 The Cancer Care Center at AVH opens, offering the first radiation therapy in the Palestinian Territories
- 2009 The AVH Center for Specialized Child Care opens, providing pediatric oncology, dialysis and specialized surgery
- 2013 AVH receives Joint Commission International accreditation
- 2018 AVH installs the first PET/CT machine in East Jerusalem
- 2018 AVH installs a second and third linear accelerator for radiation treatment

2018 Patient Demographics



# AVH Mobile Clinics: Bringing Healthcare to the People

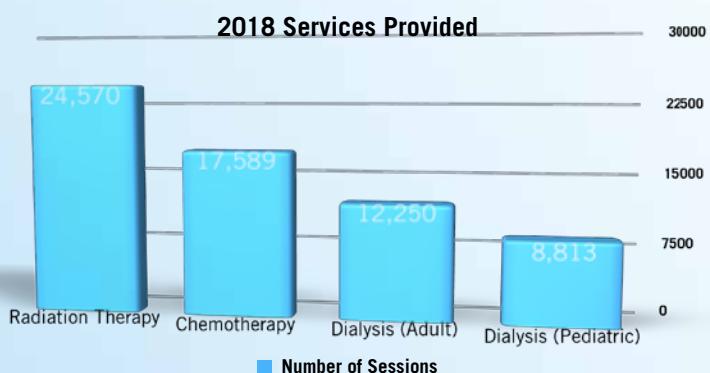
AVH uses mobile mammography and diabetes clinics to bring community-based outreach, education and screenings to West Bank villages where Palestinians otherwise wouldn't have access to these services. Through this innovative approach, AVH provides 30% of all mammograms in the West Bank and helps educate and treat diabetics, who make up 20% of the population.

## 2018 Mobile Clinic Statistics

Clinic	Operational Days	Villages Visited	People Served
Mammography	230	36	6,300
Diabetes	235	50	8,600

## Bringing Palliative Care to Palestine

AVH is leading by example in bringing palliative care to the Palestinian healthcare sector. Where palliative care used to refer to the comprehensive, wholistic care received at the end of life, today it refers to a continuum of applying these practices throughout the treatment of life-threatening illnesses. AVH uses a comprehensive approach of treatment, pain management, and psychosocial support for the patient and their family to improve not only the outcome, but also the quality of life during treatment.



AVH has 171 in-patient beds, but treats over 700 patients on the average day. One way we do this is by contracting with East Jerusalem hotels for our patients who are able to leave the hospital, but not able to go home. On an average night, we rent 150 beds (75 patients and 75 companions).



The vast majority of our patients and staff live in the West Bank and transportation and checkpoints are unpredictable, so AVH runs its own busing service. This saves our patients and staff time and assures that staff and patients arrive as scheduled.



AVH continues to operate under severe cash flow difficulties. The Palestinian Authority makes regular payments for the patients they refer, but they are unable to pay the full amount of the treatment without outside help. In 2018 the US government cut \$11 million in aid payments earmarked for payment of debt to AVH.

# Palliative Care



Photo by Ben Gray / IWF

Four-year-old Karim smiles, giggles and fidgets in his chair while receiving a recent chemotherapy infusion.

"I couldn't stand to watch him suffering," Ikram said as tears welled in her eyes and her voice choked. "He's my youngest and I love him beyond explanation. I decided to stop his treatment, there was nothing else I could think to do."

Karim, 4, had undergone treatment for a cancerous tumor in his kidney, but following treatment he relapsed and cancer was found in his lungs. He was now undergoing more

aggressive second-line treatment and the side effects were devastating the family.

Karim was in pain, he required blood and platelet transfusions, his hospital stays were longer and longer to give him time to recover from the chemotherapy. Sometimes he wouldn't eat for two weeks and had to be admitted to the hospital for intravenous fluids and nutrients. Even when he was at home in the West Bank town of Ramallah,

he had to be kept isolated from his three siblings because his immunity was so low.

Ikram and her husband made one more trip to Augusta Victoria Hospital from their home in Ramallah to meet with doctors and let them know about their decision to end Karim's treatment. When they arrived, the team at AVH had a better idea.

Dr. Rami Zahran, head of palliative care, called a team of physicians, oncologists and social workers to meet with the family. They spoke to the family about how they would change Karim's treatment protocol to spread the chemotherapy over a longer period of time which would reduce the intensity and number of side effects. They found ways for Karim to receive minor treatments and tests at a hospital near his home to reduce the travel. They provided psychological support to the family.

"With the new treatment, he's smiling! Look at him, he's beautiful!" Ikram said.

As Karim sat curled up in a chair watching a video during a recent chemotherapy infusion he smiled, giggled and fidgeted like any other four-year-old.

"That's what we hope for always... pain free, happy children, regardless of the outcome," Dr. Zahran said as he smiled in Karim's direction. "We want this experience to be the least troublesome possible."

"Nothing is harder than dealing with a family that is suffering. It's already hard to be treating a child, but it's even harder to treat a child whose family is also suffering."

Augusta Victoria Hospital is leading the way in palliative care in Palestine. This approach has the goal of improving the quality of life for both the patient and their family as they undergo treatment for major illnesses. With palliative care, the patient's pain, physical stress and mental stress are all considered and treated along with the illness.

The Lutheran World Federation has secured the permits necessary and will begin construction of the Elder Care and Palliative Medicine Institute (ECPMI) in 2019. This 144-bed facility on the Mount of Olives will nearly double the capacity of AVH and continue to bring the crucially needed palliative medicine to the Palestinian community.

In addition to leading through the example of their work at AVH, the hospital's staff is introducing palliative care to other hospitals in the Palestinian healthcare system through seminars and training.

As for Ikram, she no longer counts the number of treatments Karim has left because he is no longer miserable.

"The palliative care that has been provided has made a huge difference because the hospital is giving care not only to Karim, but to the family as a whole... socially, psychologically," she said. "Now, instead of going through this journey with pain, we go with less pain, less suffering."

When evening comes and the children in the pediatric ward go to sleep, the mothers share their emotions. Ikram now uses these evenings to council other mothers and share her experiences.

Palliative care is a holistic approach to improve the quality of life for patients who are facing life-threatening illness and for their families. It is similar to Hospice, but is not limited to patients who are terminally ill.

# Early Detection



Photo by Ben Gray / LWF

The AVH Mobile Mammography Unit.

"I used to spend most of my time taking care of my family, and I had a normal and simple life. At the end of a long day cleaning and tidying up the house, I went to take a shower, where I felt a cherry-sized lump in my right breast. I wasn't concerned at all and went to sleep as usual," said Souad, a resident of the southern city of Hebron and a loving mother of six.

"The next day, I heard about the two AVH Mobile Units in our area, one for the detection and treatment of diabetes and the other for the early detection of breast cancer. I decided to go get a check-up for diabetes as I was suffering from pain in my bones and I was constantly feeling tired. When I got there, I also mentioned the lump, and they immediately took me to the breast care unit. I had a mammogram there, and the nurse in charge informed me that I should have some check-ups at the Ministry of Health clinic. Once there, the doctor notified me of the importance to do a biopsy. That made me scared and I started having my doubts."

Following the biopsy, her husband was told that the lump was cancerous, but he didn't tell her the bad news right away. People around her began treating her differently, which made her suspicious that something really was wrong. Even though she wasn't prepared for the answer, she asked her husband about the outcome of her tests.

"I was shocked and terrified. As far as I knew, this disease led up to death, and I couldn't stop thinking about what my children would do. This was the point when I decided to fight against the disease!"

"Following the biopsy, the doctor advised me to start chemotherapy. I cannot begin to describe the devastation back then, it felt like a nightmare. I had constant thoughts about death, especially with all the pain I was going through. Losing my hair and losing weight made it much worse, as it made me feel I was on the edge between life and death. The following sessions I became more accepting of the disease, and I decided to be strong and patient for my husband and kids."

"After the chemotherapy, I had the mastectomy at AVH and I started undergoing radiation therapy under the supervision of Dr. Fadi Al Atrash, the director of Radiation Therapy at the hospital."

"If it wasn't for God's mercy and the Mobile Unit, the disease would have spread through my body and it would have reached further stages. I would have lost my life. It was the coincidence that the Mobile Unit was in our area that saved me, especially that it offers the check-ups free of charge and it saves women the time and effort of going to clinics, which encourages many women to do the check-ups."

Photo by Ben Gray / LWF



Dr. Ali Sabateen talks about infection control during a conference in Jericho.

"It's scary. You hear how people go to hospitals, develop an infection and die," said Dina Nasser, infection prevention specialist at Augusta Victoria Hospital. "That's why I trust when people come to this hospital rather than anywhere else, because it is very scary, and we at AVH are setting the standard in Palestine for preventing and treating these infections."

With a unique team led by Dr. Ali Sabateen, Palestine's only adult infectious disease specialist, and microbiologist Dr. Musa Hindiyeh, AVH knows the importance of preventing hospital-acquired infections. They also know the importance of controlling the use of antibiotics to slow the worldwide crisis of these infections becoming resistant to treatment.

In 2016, with the encouragement of CEO Walid Nammour, AVH addressed the East Jerusalem Hospitals Network with the need for national cooperation in forming these standards as well as standardizing microbiological testing and creating a way to track the spread of multi-drug resistant organisms. This led to funding by USAID and the beginning of the ongoing antimicrobial stewardship campaign.

During 2018, the team at AVH developed national standards that are now awaiting final approval by the Palestinian Ministry of Health. They held training seminars to teach the staffs from other hospitals and they created a shadowing program where teams from each Palestinian hospital spend time at AVH to learn first-hand how these procedures and protocols should be implemented.

"We started to see results after one year because of the extensive work by the Augusta Victoria team," said Dr. Sabateen. "In the last few months, we have seen fewer incidents of multi-drug resistant infections in Palestine and some hospitals are reporting that their antibiotic use has reached zero."

Despite the loss of USAID funding, AVH recognizes the importance of this work and has continued the program.

"Our antimicrobial work is of course important to protect our patients, but it goes so far beyond the walls of our hospital," said Nammour. "This is an issue of world-wide significance and it is our duty to share our knowledge and best practices with every hospital in Palestine."

# AVH Staff Profiles



Photo by Ben Gray / LWF

**Ibrahim Thikrallah,  
Head Nurse, Dialysis Unit, hired 2003**

Ibrahim Thikrallah's primary responsibilities are overseeing the patients undergoing dialysis and the nursing staff that is caring for those patients. The biggest challenge he faces is always maintaining the highest level of quality care for his dialysis patients.

"The best part of my work is when I see that my goals are met and my patients receive the care they need in a positive way. I am most proud of being a part of the AVH team and hearing my patients say 'God bless you!'"



Photo by Ben Gray / LWF

**Khalid Mohammad Khalil,  
Housekeeper, hired 1984**

Khalid Mohammad Khalil supervises all the housekeeping staff and is responsible for the hospital laundry and gardening, as well as any related requests. His biggest challenge is the high turnover of employees, which results in the need for continuous and intensive training.

"The best part of my work is feeling that my job is serving the patients of AVH. I am proud to be an employee of AVH and to help provide a clean environment for everyone in the hospital."

Photo by Ben Gray / LWf



**Shireen Al Qader Kleib,  
Secretary, Cancer Center, hired 2013**

Shireen Al Qader Kleib's primary responsibility is patient relations. From welcoming patients and scheduling appointments to addressing patient anxieties and following up with Gaza patients staying at hotels, she is their key contact. Her biggest challenge is how she is affected by the personal connection she forges with patients during their treatment.

"The best part of my job, and the most rewarding one, is seeing the smile on my patients' faces after they complete their treatment successfully. The look on their face is priceless and indescribable. I am proud to be part of the amazing AVH team and of the support the AVH administrators give the employees."

**Aya Kashkeesh,  
Laboratory Quality Improvement  
Officer and head of safety  
committee, hired 2012**

Aya Kashkeesh's primary responsibility is the updating and implementing of policies to assure that AVH labs meet the highest international standards. She also coordinates in-house training for the Bone Marrow Transplantation Lab and assures the hospital is safe and policies are implemented. Her biggest challenge is to always meet the expectations of our patients by ensuring the quality of service AVH provides.

"The best part of my work is when I see my efforts turn into results. I feel very proud when we pass our inspections and audits, and when we provide unique and new services that help our doctors and patients in diagnosing and monitoring their treatment."

Photo by Ben Gray / LWf





**Lilian Hazou,  
Office Manager/CEO Office, hired 2002**

Lilian Hazou's primary responsibilities are to organize the CEO's office and meeting schedule, prepare correspondence and plan all arrangements for AVH Board Meetings. Her biggest challenge is to complete her wide variety of tasks to the highest standard and to adjust to changing management styles.

"The best part of my work is when I've done my job well and I feel the happiness and satisfaction of the CEO and the appreciation of the people I work with. I am most proud that I was born at AVH and I am a member of the AVH big family."

## AVH Employee of the Year



**Dana Marwan Al Safadi**

Dana Marwan Al Safadi, who was hired in 2015, was named the 2018 AVH employee of the year. Al Safadi is the medical secretary for the chemotherapy outpatient center, where she is often the first person to see patients when they arrive for their treatment.

"I feel accomplished when I can alleviate our patient's pain and suffering because I consider

them part of my family," Al Safadi said.

"Dana is a huge asset to AVH," said CEO Walid Nammour. "She always works hard to make sure our patients have the best experience possible during their treatments and her sense of humor puts a smile on their face. We picked Dana as the employee of the year because she represents everything AVH stands for."

# The Lutheran World Federation Augusta Victoria Hospital Board of Governance

(as of Dec. 31, 2018)

**Bishop Sani Ibrahim Azar**  
(AVH Board Chairperson)  
Evangelical Lutheran Church in Jordan  
and the Holy Land

**Ms. Gunvor Kronman**  
(AVH Board Vice-Chairperson)  
The Swedish-Finnish Cultural Centre

**Ms. Pauliina Parhiala**  
(Ex-officio)  
Representative, LWF World Service

**Archbishop Anders Wejryd**  
Church of Sweden

**The Rev. Dr. Wyvetta Bullock**  
Evangelical Lutheran Church in America

**Dr. Anne Dørum**  
Mount of Olives Foundation, Oslo

**Mr. Robert Granke**  
Canadian Lutheran World Relief

**Ms. Maria Immonen**  
(Ex-officio)  
Director, LWF World Service

**Mr. Georg Kulenkampff**  
Kaiserin Augusta Victoria-Stiftung

**Dr. Torben Mogensen**  
DanChurchAid

**Propst Wolfgang Schmidt**  
Kaiserin Augusta Victoria-Stiftung

**Congresswoman Lois Capps**  
US Representative for California's 24<sup>th</sup>  
Congressional District (1998 – 2017)

## LWF Staff:

**Mr. Alex Kuttab**  
Chief Financial Officer, Augusta Victoria Hospital

**Mr. Leonard Kwelu**  
Global Finance Coordinator  
LWF World Service.

**Mr. Walid Nammour**  
Chief Executive Officer, Augusta Victoria Hospital

**Ms. Caroline Tveoy**  
Regional Program Coordinator,  
Middle East and North Africa  
LWF World Service



Photo by Ben Gray / LWF

AVH Board of Governance member Archbishop Anders Wejryd, right, talks with CEO Walid Nammour and Office Manager Lilian Hazou during a board meeting in Jericho.



# Vocational Training Program

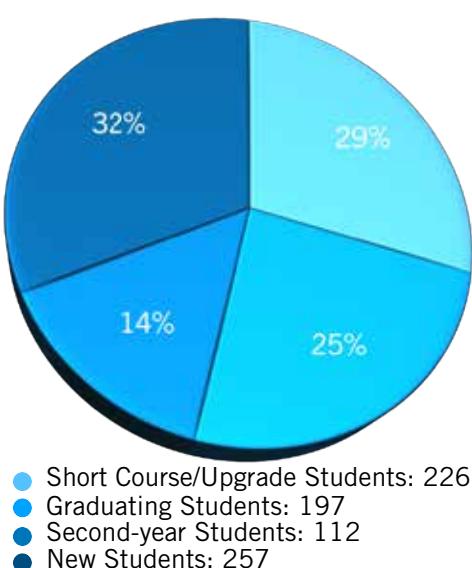
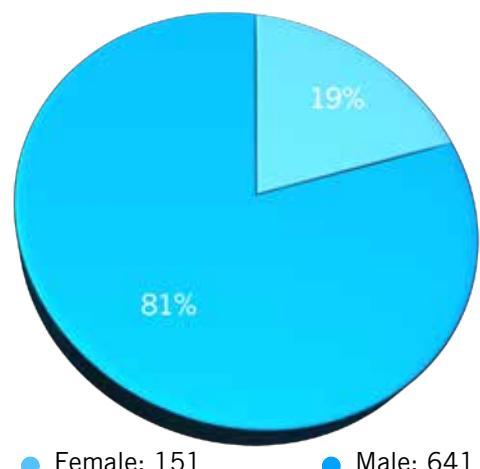
## Training Palestinian Youth Since 1949

- 1949 LWF begins the Vocational Training Program (VTP) on the Mount of Olives
- 1964 VTP moves to Beit Hanina
- 2000 First female VTP students admitted
- 2004 VTP Ramallah opens for students in the West Bank
- 2012 Catering, craftwork and secretarial programs added

## Providing Support for Students and Graduates

- The VTP offered career guidance to 2,024 youths (961 males and 1,063 females) in 2018
- The VTP provided kits with tools and materials to 23 graduates in 2018 to help them start their own businesses
- The VTP offers job placement services to students when they graduate and at any time in the future

2018 Student Statistics



# LWF VTP 2018 employment rates exceed youth rates in Palestine

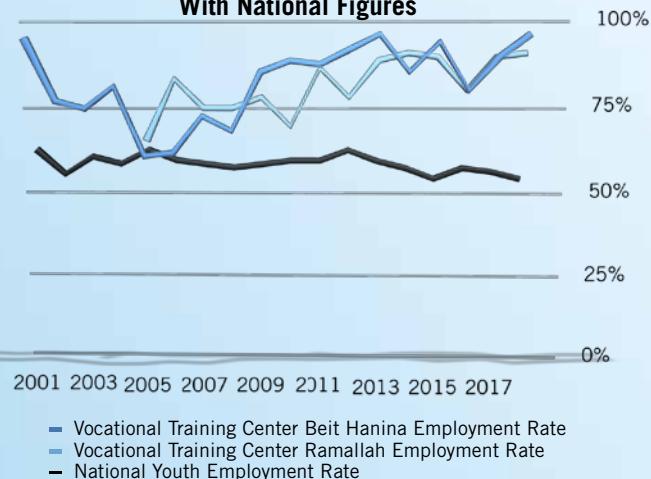
Overall, **93.5%** of all VTP graduates are employed or self-employed within six months of graduation in comparison to the **56.2%** employment rate among all youth of the same age in Palestine.

## Female Employment

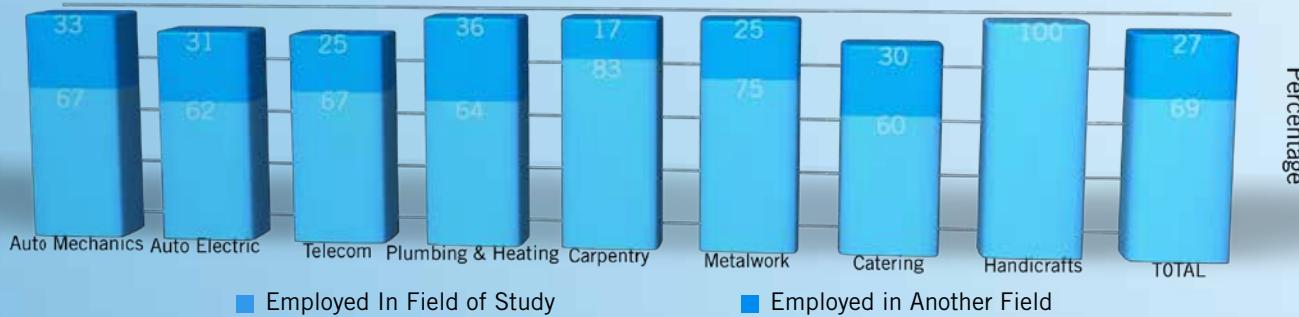
**76%** of all VTP female graduates are employed or self-employed within six months of graduation in comparison to the **32.1%** employment rate among female youth of the same age in Palestine.



**LWF-VTP Graduate Employment Rates In Comparison  
With National Figures**



**VTC Beit Hanina 2018 Graduate Employment by Vocation**



**VTC Ramallah 2018 Graduate Employment by Vocation**

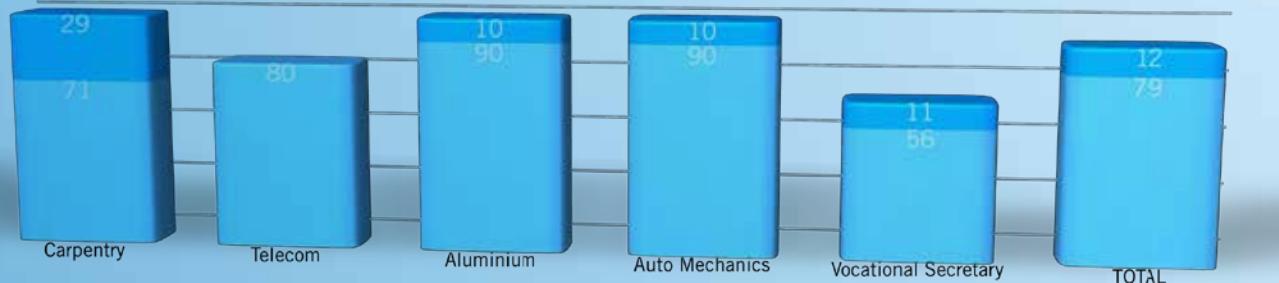


Photo by Ben Gray / LWF



Rasha Nimer

**Rasha Nimer** graduated from high school in 2002 but didn't continue her education at that time. Instead, she became a wife and mother, eventually having five children. As her children grew older—they are now between 4- and 15-years-old—she started thinking about going back to school and entering the workforce.

Nimer wanted to add a second income to supplement the money her husband made working in construction, but even more importantly, she wanted to set a good example for her children and show them the importance of education.

"Something inside me drove me to continue my education," she said. "How can you tell your children to go to school if you haven't finished your degree?"

After hearing about the Vocational Training Center in Ramallah from family, she started looking into the vocational secretary program. She liked the apprenticeships the program offered and especially liked that employment rates were much higher among graduates than those from other training centers.

Nimer knew she would face challenges when she registered. She hadn't been in school for 17 years.

She was the mother of five and would have to adjust her schedule to be able to continue caring for her family. The biggest struggle came when her exams were at the same time as her children's exams.

"The most difficult obstacle I faced was to educate my children during the day and then to stay up late at night to finish my studies," she said. "I had the support of my husband and children, otherwise I wouldn't have been able to finish."

Following her coursework, Nimer was assigned to United Motor Trade, a Volkswagen dealership in Ramallah, for her apprenticeship. During the next three months, her manager worked closely with her in a coaching manner as she learned about the business and put into practice everything she learned in training.

Despite being a little afraid of making mistakes in the beginning, Nimer caught on quickly. At the end of her apprenticeship, she had done such a good job that she was asked to stay with the company and is now the Executive Secretary and Receptionist.

"From the bottom of my heart, I thank every person who helped me achieve this golden opportunity."



Photo by Ben Gray / LWF

### Ahmad Bilal

**Ahmad Bilal** has a deep love of cars. That's why he works at the Ferrari auto accessory shop in Ramallah and at the garage for the Directorate of Transportation and Maintenance. That's also why he decided to take a short course in auto electronics from the VTCR.

"I faced a challenge because I had to work and train at the same time," the 19-year-old said as he leaned on the counter at the shop, "but my manager encouraged me to take the course and worked with me to fit in my studies."

That challenge, and the 120 hours Bilal spent training over a four-month period, have quickly paid off. Since receiving his diploma, Bilal has received a promotion, a 10% raise and has ordered a specialized computer so he can diagnose car problems. He will be providing this new service at the shop and that will bring in more pay for him

and more profit for the shop.

"I love the challenge of finding and fixing problems with cars," he said.

You could say that this love of working on cars is in his blood and that studying at the VTCR was a natural fit for him. His father owns a garage in Betunia and takes students from the VTCR as apprentices. Bilal also has eight family members who have studied auto mechanics through the program.

"This has opened a lot of opportunities in my future," he said. "I couldn't have improved myself without the certificate I earned."

Bilal is working, helping his father pay bills and saving money now and hopes to get married and start a family in two years.



## Wala Bader

**Wala Bader** always dreamed of becoming a hair dresser.

At 16, and with a seventh-grade education, she started training in a vocational school, but left the course when she fell in love, got married and started a family.

Her children grew—they are now 4, 6 and 10—and entered school and that's when a friend told her about an upcoming short course at the Vocational Training Center in Beit Hanina. The friend had just graduated from the ceramics program, but she knew that Bader was interested in hair dressing.

Bader signed up for the 120-hour training course after finding out that she could pursue her studies without the \$1,200-\$1,400 fee most training centers charged. The Lutheran World Federation would pick up the tab for her training.

The 30-year-old completed the course without missing a single day, then continued her training for three months in a salon in the Shuafat Refugee Camp in Jerusalem, where she lives. She did so well during her time at the salon that she was offered a job and continues to work there.

Bader's income helps supplement the money her husband makes working as an electrician two days per week. The extra income is important because the family also supports their extended family.

Bader's favorite part of her job is doing makeup for her clients. She loves her current job, but says she may want to open her own salon after gaining a few years of experience.

"I am very happy," she said. "This is my dream come true."



Photo by Ben Gray / LWF

### Moroj Qatai

**Moroj Qatai** was in high school in Birzeit when a representative from the VTCR visited to tell students about the programs they offered and to specifically encourage women to come to the VTCR. This visit planted a seed that would later bring Qatai to study telecommunications.

When Qatai graduated from high school, her Tawjihi exam score wasn't high enough for her to enter university. That was fine because Qatai preferred practical, hands-on work to the theoretical work she would have done in university.

She also knew that the VTCR provided training that would lead to employment. Her brother Mahmod graduated from the auto mechanic program in 2011 and her sister Anwar graduated from the vocational secretary program in 2014. "I saw my sister and my brother working and they both had good skills," she said.

Qatai liked the fact that the telecommunications program at the VTCR was a full year program that offered a degree, not just the certificate offered from other vocational training programs where telecommunications was only a short course. The

VTCR also offered grants that covered the cost of her tuition and helped graduates find work.

When she started the program, she found that the VTCR's co-ed approach helped her improve her communication skills and life skills. Being comfortable working with men would be an asset when she finished school and joined the workforce.

After completing her telecommunications studies, the 19-year-old worked at several apprenticeships, then moved to a job she loves repairing mobile phones at an electronics shop in her hometown of Birzeit.

The shop was opened in 1974 as a TV and radio repair shop by Adham Abdullah's father. Abdullah, who now owns the shop, graduated from the telecommunications program in 2003 and turned the shop into a modern mobile phone store.

Abdullah now hires employees from the program because he knows first-hand the quality of the training.

# Startup Kits



Photo by Ben Gray / LWF

Students look over the startup kits they received to help them in their new careers during a ceremony at the Vocational Training Center in Beit Hanina.

Twenty-six students and recent graduates received equipment to help them start their own businesses during a ceremony held at the Vocational Training Center in Beit Hanina.

Tasnim Abu Sbeah, a student in the catering department, received a baking kit including a stand mixer and oven. "This has been my dream since I've been little and I think that with this equipment I will achieve a huge success," she said. She will start baking pastries and sweets at home and hopes to open a small shop for herself as her business grows.

Through the project "Promoting East Jerusalem Innovation and Sustainable Economic Development Through Technical, Vocational Education and Training (TVET)," implemented in partnership with Cooperazione Internazionale (COOPI) and the TVET League and funded by the European Union, the graduates received start-up kits for their new careers in mechanics, carpentry, hair styling, ceramic arts, photography, multimedia production, mobile phone maintenance and catering. Twenty-three of the participants were graduates of LWF programs.

The ceremony was presided over by TVET League Chairperson and VTP Director Yousef Shalian and

COOPI Country Representative Tiago Maymone.

TVET League's membership includes nongovernmental nonprofit organizations that have been engaged in education and vocational training in Palestine for decades. "The TVET League and its members, including the VTP, are committed to serve Palestinian youth in East Jerusalem to cope with the economic and political situation they are facing," Shalian said.

"The participation rate of females in the labor force in East Jerusalem is only 6 percent, and because of that, such an appreciated support from the EU is important to help the females to be self-employed," he said.

During his speech, Maymone said, "the overall goal of the COOPI project, which this event is a part of, is to contribute to strengthening the resilience of East Jerusalem residents by fostering the development of youth and women professional skills and by promoting a more dynamic and sustainable market."

At the end of the ceremony, Shalian, Maymone, and Samah Jaouny, Program Manager, EU East Jerusalem Program, delivered the start-up kits to the graduates and wished them a successful future.

# Vocational Summer Camp

In August 2018, the Vocational Training Center in Beit Hanina held its third summer camp aimed at introducing local youth to the opportunities and experiences that a vocational education can provide. The summer camp was hosted by the VTC with collaboration and assistance from the International Committee of the Red Cross (ICRC), Cooperazione Internazionale (COOPI) and the Madrasti Falastine Initiative. The camp doubled in size from the previous year with a total of 98 students, 52 males and 46 females. In this week-long experience, the students were introduced to vocational training, taught first aid.

At the beginning of the week, the students were led on a tour through the various VTC programs and given an aptitude test to determine their talents and interests. The students were then divided into groups that focused on the area they were interested in. Every day, the youth were given two hours of training in their field of interest and were able to work on individual projects with the guidance of the workshop's trainer.

ICRC partnered with the VTC for the summer camp and, in collaboration with the Palestine Red Crescent Society, provided the students with first aid training. In addition to this, ICRC helped the youth learn a bit about International Humanitarian Law and Human Rights through workshops and games.

During the week, the Madrasti Falastine Initiative organized art and sport activities for the students, like sculpture and dabke dancing, to help teach the youth life skills.

The closing ceremony of the summer camp gave students the opportunity to present their final projects in an exhibition for family and friends. The youth celebrated the week and received certificates for their completion of the camp. The VTC hopes these types of camps and events help participants to recognize the importance of vocational training and to consider it as a career path.

Photo by Anwar Khatib / VTP



Adnan Alqasem teaches automotive mechanics during the Vocational Summer Camp.

Photo by Anwar Khatib / VTP



Habib Khader with some of his carpentry students during the Vocational Summer Camp.

# VTP Parent Advisory Committee



Photo by Anwar Khattib / VTP

At the beginning of each school year, the VTP invites all trainees' parents to a general meeting to discuss important information about the school. During this meeting, the parents elect a committee of mothers and fathers to serve on the Parent Advisory Committee.

"The Parent Advisory Committee is a very important part of the VTP's approach to education," said VTP Director Yousef Shalian. "The committee adds a level of accountability for us as an institution, to the students and to the parents. It builds mutual trust and appreciation and helps us to further develop our programs."

Zaki Yousef Abu Taah, whose daughter Esal is studying telecommunications, joined the committee to be of service to the students and to build a good relationship with the school administration. Abu Taah became the committee president.

Manal Abu Rajab, who has a son and a daughter who are students, joined to get to know all of the trainers better and so she could follow the academic and behavioral progress of the students.

"This year's committee took on many important roles and dealt with many important issues among the students, parents, staff and community," said Shalian.

The committee worked together so well that they met more than the normal once-per-month. The committee also held a meeting with the student body to hear about what issues they wanted the committee to work on.

One highlight from the year was the special luncheon the committee held in March to honor the VTP instructors and present them with custom made ceramic plaques.

2018 VTP Parent Advisory Committee members

#	Name
1	Zaki Yousef Abu Taah (Committee president)
2	Nader Husain Muhalous
3	Salah Eddin Yehya Borqan
4	Nader Abdallah Abu Rmaleh
5	Jawad Riyad Hussani
6	Fatima Abdel Wahhab Borqan
7	Manal Azmi Abu Rajab



Photo by Ben Gray / LWF

# The Lutheran World Federation Vocational Training Advisory Board

(As of 31 December 2018)



Photo by Ben Gray / LWF

VTAB Chair Rev. Dr. Wyetta Bullock, center, and member Lisa Henry, left, visit the Vocational Training Center Ramallah.

**Rev. Dr. Wyetta Bullock**  
(VTAB Chairperson)  
Evangelical Lutheran Church in America

**Pauliina Parhiala**  
Representative  
LWF Jerusalem Program

**Dr. Charlie Haddad**  
Evangelical Lutheran Church in Jordan and the  
Holy Land

**Ms. Lisa Henry**  
DanChurchAid and Norwegian Church Aid

**Ms. Patricia Maruschak**  
Canadian Lutheran World Relief

**Ms. Caroline Tveoy**  
(Ex-officio)  
Regional Program Coordinator,  
Middle East and North Africa  
LWF World Service

**Ms. Karin Axelsson Zaar**  
Church of Sweden

## LWF Staff

**Ms. Randa Hilal**  
Vocational Training Consultant

**Mr. Alex Kuttab**  
Director of Administration and Finance  
LWF Jerusalem Program

**Mr. Yousef Shalian**  
Director  
LWF Vocational Training Program

# Come Visit the LWF Jerusalem Program!

Photo by Ben Gray / LWF



Harvesting olives with the best view of Jerusalem.

## Learn About the LWF's Humanitarian Work

When you plan your visit to Jerusalem, please consider coming to the Mount of Olives or our Vocational Training Centers in Beit Hanina or Ramallah to see our work first hand.

The VTC craftwork department, started in 2012, has beautiful ceramics and art for sale on site. You can also special order items from the ceramics, carpentry, and metalwork departments.

If you are bringing a group, we would be happy to arrange a tour of our campus and our catering department can prepare a delicious meal for you.

## Stay at the LWF Guest House

Our 15-room guesthouse on the Mount of Olives is modest but comfortable, and is the perfect place for pilgrims, travelers and tour groups. The campus sits on the highest spot in Jerusalem and is just a 5-minute bus ride from the Old City. Far enough away to provide respite, but close enough for easy access.

The common room is the center of Guesthouse life, with full kitchen facilities and a sitting area with satellite television. The windows of the common room look out onto the Guesthouse rose garden, where guests can make use of picnic tables placed in the shade of a large pine tree. Daily cleaning service, a small Guesthouse library, washer and dryer facilities, regular service taxis and buses to the Old City, and nearby grocery stores and produce markets make the accommodations convenient. Wireless internet is provided throughout the facility.

We offer single and double rooms, all with private bathrooms, desk or table, wardrobe, TV and breakfast.

Please contact us at [guesthouse.jerusalem@lutheranworld.org](mailto:guesthouse.jerusalem@lutheranworld.org) for rates and availability.

## Volunteer for the Olive Harvest

Tourists, pilgrims, students, and others who are in Jerusalem during the harvest season (generally 15 October through 15 November) are welcome to donate a half-day or more picking olives in the LWF grove. It is a marvelous experience and the assistance is much appreciated.

## Volunteer for the Grape Harvest

Visitors who happen to be in Jerusalem around the middle of August may want to join us for a morning of picking grapes and a visit to the Latrun Monastery where the grapes are pressed. Follow us at [facebook.com/lwfjerusalem](http://facebook.com/lwfjerusalem) where we will announce the details when they are set.

## Visit the Augusta Victoria Ascension Church and Tower

Be sure to include the Ascension Church and Tower on your visit to the Mount of Olives. The view from the tower is stunning and the church, completed in 1910, is one of the most beautiful churches in the Holy Land.

To arrange a visit, contact us by email at [info.jerusalem@lutheranworld.org](mailto:info.jerusalem@lutheranworld.org) or call the LWF Jerusalem central office at +972-2-628-2289.



# Donate to the LWF Jerusalem Program

Thank you for wanting to donate your resources so that we may continue our work for the Palestinian people. Not only do your financial contributions help pay for the actual work being done, but—perhaps more importantly—your support buoys our spirits and encourages us to continue when times are difficult.

The RED NOSES Clowndoctors entertain a cancer patient during a visit to the pediatric ward.



Photo by Ben Gray / LWF

#### **Donations by credit card or bank transfer:**

Go to [Jerusalem.lutheranworld.org](http://Jerusalem.lutheranworld.org) and click the “Donate” button at the top-right of the page

#### **Donations by check:**

Due to our past experiences with unreliable mail service and the high fees for processing non-local checks, please follow the instructions below for all donations by check.

**Donations from the USA:** Donors in the USA and Canada should send checks (**payable to “The Lutheran World Federation”**) to Hope Lutheran Church in Maryland. The church will ensure delivery to the LWF Jerusalem Program:

Hope Lutheran Church  
Attention: LWF Jerusalem Program  
4201 Guilford Drive  
College Park, Maryland 20740

**Donations from Europe:** Donors in Europe should send all checks (**payable to “The Lutheran World Federation”**) to the LWF office in Geneva. The office will process these donations and apply them to the LWF Jerusalem accounts:

The Lutheran World Federation  
Attn: Veronique Debal  
P.O. Box 2100  
150, route de Ferney  
CH-1211 Geneva 2  
Switzerland

If you have any questions, please feel free to contact us at:  
Email: [info.jerusalem@lutheranworld.org](mailto:info.jerusalem@lutheranworld.org)  
Phone: +972-2-628-2289



Photo by Ben Gray / LWF

# From Tree to Table Olive Oil

## Olive Oil from the LWF Jerusalem Campus

Olive trees are one of the most powerful symbols of the Palestinian people's connection to the land. These trees are revered not only for the fruit they produce, but also for the hope, peace and identity they represent.

At the Lutheran World Federation, we have more than 800 olive trees planted on the Mount of Olives campus. In the late Fall of each year, we invite volunteer groups to join us in hand-picking the trees. In 2018, more than a dozen groups accepted our invitation and helped us harvest while enjoying the best view of Jerusalem.

The olives that were harvested were pressed into oil at Latrun Monastery. This oil is then used in the AVH cafeteria to feed our patients, families and staff. We also bottle and sell the oil so that you can have a taste of Palestine on your dining room table while supporting our continued work.

Donations for olive oil, or to plant an olive tree, will support the LWF Jerusalem

Program and help either the LWF Vocational Training Program or the AVH Patient Assistance Fund, wherever the need is greatest.

With a minimum order of USD \$300, olive oil can be shipped to the United States:

	Cost in USD
250 mL olive oil in a plastic bottle	15
750 mL of olive oil in a plastic bottle	35

*"If the Olive Trees knew the hands that planted them, Their Oil would become tears." — Mahmoud Darwish*

Give a gift that will help the Lutheran World Federation's Jerusalem Program for generations to come. For a donation of \$1,000, we will plant an olive tree on the Mount of Olives in your name and place a plaque in our lobby. Contact us at [info.jerusalem@lutheranworld.org](mailto:info.jerusalem@lutheranworld.org) for more information.



# 2018/19 Scholarship Recipients

As part of its commitment to protecting the rights of those most marginalized and supporting the future of Palestine, the LWF promotes access to higher education through educational loans and grants for Palestinian youth. In 2018, the LWF Jerusalem Scholarship Program awarded 9,294 Euros to the following students:



Photo by Ben Gray / LWF

Name	Residence	University	Course
Amer Ahmad Abu Zayyad	Shu'fat-Jerusalem	Bethlehem	English
Farid Saba Thaalba	Beit Jala	Birzeit	Physics
Fawzeh Fareed Fataftah	Tarqumia-Hebron	Hebron	Chemistry
George Saliba Abuawad	Beit Jala	Bethlehem	Computer & Information System
Hiba Majed Darras	Bethlehem	Al-Quds	Dentistry
Jannat Shareef Amro	Jerusalem/ Wadi Al Joz	Al-Quds	English
Raghad Ahmad Al-Jabiri	Bethlehem	Polytechnic	Architectural Engineering
Rawa' Sameer Hanouna	Beit Sahour	Bethlehem	Education for Children
Samar Sameeh Tanina	Hebron	Al-Quds	Pharmacy
Sami Rafat Alyateem	Beit Jala	Dar Al Kalimeh	Interior Design
Sondus Imad Ahmad Abu Rayyan	Halhoul-Hebron	Bethlehem	English
Sundos Raed Qureiqi	Hebron/Al Arroub Camp	Hebron	History and Geography
Tamara Issa Abu Mohor	Beit Jala	Al-Quds	Medical Technology
Waseem Nour Al-deen Hamad	Hebron	Al-Quds	Medicine

# INDIVIDUAL AND GROUP DONORS 2018

The LWF is grateful to the many groups and individuals who have supported Augusta Victoria Hospital, the Vocational Training Program, the Mount of Olives Housing Project, and the other projects of the Jerusalem Program in 2018.

These supporters include:

Advent Lutheran Church - New York City • All Saints in Big Sky - Big Sky • Bethesda Lutheran Church - New Haven • Central Lutheran Church – Portland • Christ the Good Shepherd • Lutheran Church - San Jose • Concordia College – Moorhead • Darlene Dunham • Esther Nelson • First Lutheran Church - Blooming Prairie • Gail Chupick • Gary Gillespie • Gary Gruber • Gregory and Mary Steeber • Helle Bundgaard Poulsen • Jeannie Weber • Jerusalem Expat Network • Jurgen Wehrmann • Karin Brown • Lee Rozen • LuAnn Meeker Gast • Lutheran Church of the Master - La Habra • Lutherans for Justice in the Holy Land – Portland \* Wyvetta Bullock • Mark Brown • Martin Hillila • Mount Olive Lutheran Church – Minneapolis • Nebraska Synod of the ELCA - Holy Land Accompaniment • Oscar Sander • Patricia Ohlmann • Redeemer Lutheran Church – Columbus • Rod Schofield • Ruth Hansen • Sam Seikaly • Shepherds Tour and Travel Co. Ltd. • Souad Freij • St. James Lutheran Church – Portland • St. Stephen's Lutheran Church – Monona • Sylvia Campbell • Trinity Lutheran • Church – Valparaiso • Dean Nelson • First Lutheran Church – Bothell • Karen Briggs • First Lutheran Church - Sioux Falls • Margaret Wetzel • Arthur Schultz • Gregory Janssen • Lejla Zvizdic • Seth Malone • Anne Else • Mike Tveite • Hope Evangelical Lutheran Church - College Park • Poulsbo First Lutheran Church – Paulsbo • St. Paul's Lutheran Church - Santa Monica • Steve Holm • David Hickey • St. John's Lutheran Church WELCA • Valentina Maggiulli • Lake of the Isles Lutheran Church • Foundations of Faith • Pauline Miller • Christine Keim • Trinity Lutheran Church-Fort Collins • Lutheran Church of the Master-Los Angeles • Thomas Nicklasson • Leigh Watson • Caroline Bader • Timothy Keyl • Karin Achfecsletter • Patricia Maruschak • Arve Nordbo • Friends of Sabael Group • Our Savior Lutheran Church • Mount Olivet Evangelical Lutheran Church • Calvary Lutheran Church • First Evangelical Lutheran Church • St. John's Lutheran Church • Pauliina Parhiala • Allan Halline • Carolyn Rosenstein • Mark Hoffman • Joel Nostbakken • Aseil Abu-Baker • Frederick and LuAnn Shuman • Jatoi Amna • Ann Tolo • Dana Backmann • Dr. and Mrs. Bruce Steinhauer • Fred Schott • Douglas McCarthy • Leonard Cizewski • Jennifer Toburen • Gary Stelling • Nancy Lewis • Victor Westerdahl • Swedish Theological Institute • Susan Sprowls • Jeanette Bidne • Pedro Diaz • Steven Schumacher • Haruka Fukugami • Anja and Daniel Mueller • Soroptimistklubben Nestved • Shepherd of the Hills Lutheran Church • Suzie Wyatt • Ernest Johnson • Saint Luke Evangelical Lutheran Church • Luther Seminary • Jochen Lang • Rana Ja'bari • Elise Schumacher • First Lutheran Church WELCA • Todd Iverson • Margaret Cook • Daniel and Connie Schmalz • Rosalind von Au • Lois Herrmann • Angela Boser • Metropolitan Washington DC Synod • St. Luke's Lutheran Church • Debra Jeanne Johnson • Grace ELC of Corvallis • James Bolime • Jesse Wheelock • Joseph Steins • Juhood • V. Wylen • Dominik Heinzer • Elly Mchan • Karin Achtecslette • Karin Brown Umd Tour Group • Pedro Dias • Aaron Werner • Robert Gast • Lord of Life Lutheran Church



The Lutheran World Federation  
Department for World Service

## JERUSALEM PROGRAM SENIOR STAFF

(Senior Staff as of 31 December 2018)

### I. LWF CENTRAL OFFICE

<b>Pauliina Parhiala</b>	Representative
<b>Alex Kuttab</b>	Director of Administration and Finance
<b>Fadi Murra</b>	Deputy Director of Administration and Finance
<b>Bana Husseini</b>	Program Coordinator

### II. AUGUSTA VICTORIA HOSPITAL (AVH)

<b>Walid Nammour</b>	Chief Executive Officer
<b>Alex Kuttab</b>	Chief Financial Officer
<b>Badi'a Bajjali</b>	Assistant Chief Executive Officer
<b>Nidal Saifi</b>	Chief Medical Officer
<b>Atif Al-Rimawi</b>	Chief Operating Officer
<b>Maha Tarayrah</b>	Acting Chief Nursing Officer
<b>Ahmad Abu-Halaweh</b>	Director, Department of Community Programs & Diabetes Center
<b>Kholoud Ashhab</b>	Director Department of Pharmaceutical Services
<b>Muhammad Khweis</b>	Department of Public Services, Buildings & Grounds

### III. VOCATIONAL TRAINING PROGRAM (VTP)

<b>Yousef Shalian</b>	VTP Director
<b>Thaer Shqair</b>	VTP Quality Controller
<b>Randa Hilal</b>	Vocational Training Consultant
<b>Anwar Khatib</b>	Graduates unit coordinator

#### • VOCATIONAL TRAINING CENTER – BEIT HANINA (VTC)

<b>Mahmoud 'Adarbeh</b>	VTC Deputy Director; Department Head - Theory
<b>Mahmoud Khatib</b>	Department Head – Boarding
<b>Habib Khader</b>	Department Head – Carpentry
<b>Ameer Babeesh</b>	Department Head – Catering
<b>Muhammad Tbakhi</b>	Department Head – Craftwork
<b>Gabi Kamel</b>	Department Head – Metalwork & Aluminum
<b>Rafat Dies</b>	Department Head – Plumbing & Heating
<b>Majdi Bakri</b>	Department Head – Telecommunications
<b>Peter Jahshan</b>	Workshops Coordinator

#### • VOCATIONAL TRAINING CENTER – RAMALLAH (VTCR)

<b>Thaer Shqair</b>	VTCR Deputy Director
<b>Amer Khalaf</b>	Short Courses Coordinator

### IV. SCHOLARSHIP PROGRAM

<b>Suhaila Zakkak</b>	Supervisor
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# THE LUTHERAN WORLD FEDERATION

## WORLD SERVICE - JERUSALEM PROGRAM

Donations Received Locally (in Euro)		Donations Received Through Geneva (in Euro)	
Arab Studies Society, Jerusalem	26,362	Canadian Lutheran World Relief	455,975
Barry George	4,595	German National Committee of the Lutheran World Federation	45,000
Bread for the World - Protestant Development Service	619,717	Church of Sweden	186,772
Catholic Relief Services	95,126	Evangelical Lutheran Church in America	337,891
Chamber of Commerce	1,421	Disciples of Christ: Week of Compassion	4,317
COOPI International	2,700	Primates Relief and Development Fund	13,069
Custodia Di Terra Santa F.F.H.L.	15,159	Finnish Evangelical Lutheran Mission	30,000
Gala Dinner	53,654	Diakonie Katastrophenhilfe	40,406
Guesthouse	140,574	Other Donors	11,160
Islamic Development Bank	127,426	<b>Sub Total</b>	<b>1,124,590</b>
Juzoor for Health and Social Development	45,777		
Lutheran World Relief	12,838		
Ministry of Education - Jerusalem	537,380		
Norwegian Church Aid	34,828		
Norwegian Representative Office	821,866		
Olive tree	3,738		
Palestinian Medical Relief Society	72,478		
Property Maintenance	469,270		
United Nations Development Programme	461,388		
United States Agency for International Development	148,113		
Various donors - other projects	256,773		
Welfare Association	247,627		
<b>Sub Total</b>	<b>4,198,811</b>		

COMPARATIVE FINANCIAL DATA (in Euro)					
	2018	2017	2016	2015	2014
<b>Revenues</b>					
Vocational Training Program	1,482,150	1,534,477	1,416,851	1,340,026	1,183,631
Scholarship Program	16,716	16,903	18,267	21,388	24,763
Augusta Victoria Hospital (Operations)	46,674,004	49,386,123	43,674,292	34,258,817	25,055,293
Village Health / Outreach Clinics	133,898	81,271	87,281	112,689	97,067

Expenses					
Vocational Training Program	1,482,150	1,534,477	1,416,851	1,340,026	1,183,631
Scholarship Program	16,716	16,903	18,267	21,388	24,763
Augusta Victoria Hospital	44,571,709	46,615,292	34,763,524	29,997,520	20,837,970
Village Health / Outreach Clinics	133,898	81,271	87,281	112,689	97,067



The Lutheran World Federation (LWF) is a global communion of 152 churches in 125 countries. It represents 75.5 million Christians.

The Lutheran World Federation World Service (WS) is the relief and development arm of the LWF. WS works in 25 countries with local and international partners to alleviate suffering, combat injustice and poverty, and lay the foundation for a life in dignity for all.

The LWF is a founding member of **actalliance**



THE  
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World Service

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