

الإتحاد اللوٲري العالمى القدس

THE LUTHERAN WORLD FEDERATION

Department for World Service

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FOREWORD

For more than 60 years, the Lutheran World Federation has served the needs of Palestinian refugees by providing essential health care, vocational training, scholarships and material aid and by promoting justice, peace and reconciliation. This service, or “diakonia,” is the embodiment, through human actions, of God’s love for the world, and it is the very essence of what it means to be the Church, said Rev. Dr. Ishmael Noko during the Conference on Diakonia held in Jerusalem in May 2010.



Augusta Victoria
A Heritage of Service

In 2010, the LWF and its partners celebrated 60 years of LWF management of Augusta Victoria Hospital (AVH), EKD ministries on the campus, and the 100-year-old facility itself. “Augusta Victoria – 100 Years on the Mount of Olives – A Heritage of Service” was the theme for a series of jubilee events, including the Conference on Diakonia. This “heritage of service” is central to the Lutheran World Federation communion of churches, said Dr. Noko. The LWF has administered AVH as part of its commitment to doing God’s work in word and deed, said Dr. Noko in welcoming participants to the conference that opened a weekend of celebration and reflection.

Dr. Kjell Nordstokke, in his presentation on the theology of diakonia, recalled the LWF Global Consultation on “Prophetic Diakonia” in Johannesburg in 2002. The participants at that consultation challenged the traditional understanding of diakonia as self-effacing, humble service and articulated a vision of diakonia that aims at transforming communities and societies, advocating for justice, and calling for alternative sustainable communities.

“**DIAKONIA** is central to what it means to be the church. As a core component of the gospel, diakonia is not an option but an essential part of discipleship. Diakonia reaches out to all persons, who are created in God’s image. While diakonia begins as unconditional service to the neighbor in need, it leads inevitably to social change that restores, reforms and transforms. ... As Lutheran churches, we are to be shaped by a theology of the cross, which compels us to identify with and for the suffering rather than the successful. A theology of the cross calls things what they really are, moving beyond politeness and pretense, breaking the silence and taking the risk of speaking truth to power, even when this threatens the established order and results in hardship or persecution. This is at the heart of the prophetic diaconal calling.”

(Johannesburg Consultation on Prophetic Diakonia, 2002)

In the New Testament, diakonia is a task performed in God’s name. Nordstokke said, “You can never use the word diakonia unless you are listening to the cry of God’s people.” It is the goal of the LWF Jerusalem Program to listen carefully and to respond in ways that meet immediate needs, promote human dignity, and challenge systems which perpetuate suffering and injustice.



As part of the 100-year jubilee celebrations, the LWF and its partners held a Conference on Diakonia. In his remarks, Rev. Dr. Ishmael Noko, the LWF General Secretary from 1994 - 2010, described diakonia as an essential part of the church and central to the LWF communion of churches. *Photo by B. Moyer*



At the beginning of 2010, there was cautious optimism in Jerusalem while political efforts to restart peace talks were being initiated by President Obama and the U.S. administration. However, tensions rose throughout the year around the issue of Israeli settlement construction in the West Bank and East Jerusalem, particularly when Israel decided not to extend the 10-month partial moratorium on settlement building.

In the latter months of 2010 and early in 2011, there was a renewal of the cycle of violence, a marked increase in house demolitions, a wave of arrests of community and political leaders, a number of new settler projects in the Palestinian neighborhoods of East Jerusalem, and an increase in settlement building projects in Israeli neighborhoods beyond the Green Line.

Despite the uncertainties, the state-building agenda of the Palestinian Authority continued to advance under Prime Minister Fayyad's "Homestretch to Freedom" agenda. Achievements were made in public finance reform, the provision of social services and some infrastructure programs, although the PA's infrastructure programs were also hampered by the Israeli government's failure to approve necessary permits.

In 2010, the Israeli separation wall continued to have devastating effects on Palestinian communities and institutions throughout East Jerusalem and the West Bank. West Bank Palestinians—students, patients, teachers, hospital staff and others working at the LWF Central Office, Augusta Victoria Hospital and the Vocational Training Center in Jerusalem—continued to have difficulties gaining access to Jerusalem (see page 11). Physical obstructions throughout the West Bank, including staffed checkpoints, continued to hover between 500 and 600.

At the same time, there was much to give thanks for within the LWF. On 24 July 2010, Rev. Dr. Munib A. Younan, bishop of the Evangelical Lutheran Church in Jordan and the Holy Land (ELCJHL), was elected President of the LWF in Stuttgart at the eleventh LWF General Assembly. On 25 November 2010, Chilean theologian Rev. Martin Junge was installed as the eighth LWF General Secretary. Rev. Junge succeeds Rev. Dr. Ishmael Noko who, upon election in June 1994, became the first African to hold the chief executive post in the LWF.

Hundreds of visitors came in 2010 to see the diaconal work of the LWF Jerusalem Program, including Dr. Jill Biden, wife of U.S. Vice President Joe Biden. Dr. Biden visited AVH on 8 March 2010 to announce that the U.S. government would fund a second medical linear accelerator used to provide radiation treatment to cancer patients. AVH and LWF partners celebrated the inauguration of this new radiation therapy system on



LWF General Secretary Rev. Martin Junge and LWF President Bishop Dr. Munib Younan embrace during the LWF General Assembly in Stuttgart, Germany, in July 2010. *Photo by M. Brown*



A mother embraces her daughter during her dialysis session at Augusta Victoria Hospital. She is one of the approximately 50 children who cross Israeli checkpoints to come to Jerusalem three times a week for dialysis in the AVH Pediatric Dialysis Unit, the only such unit within the Palestinian territories. *Photo by K. Brown*

17 March 2011. This is a great blessing for AVH, as the new system will double the capacity of the hospital's current Radiation Oncology Unit and will benefit Palestinian cancer patients by locally providing the highest-quality care available (see page 6). In February 2010, the LWF's Mobile Mammography Unit became operational and in 2010 visited 80 villages in the central and northern West Bank to educate and screen women for breast cancer (see page 8).

Just as AVH made important advances in 2010, the support of various donor agencies helped to strengthen the capacity of the LWF Vocational Training Center (VTC) in Beit Hanina, Jerusalem. Many areas of the VTC facility, constructed in 1963, have been renovated to meet institutional needs and to provide students with the healthy learning environment they deserve. Special improvements were made in the carpentry and automechanics departments, as well as in classrooms, offices, and the boarding section (see page 24). I am also happy to report that there will be additional renovations and upgrades to the VTC in 2011!

There was progress in 2010 and early 2011 toward the approval of a master site plan for the LWF Mount of Olives property. The approval of the plan is a necessary step toward the acquisition of building permits for major building projects such as the Mount of Olives Housing Project (MOHP). The housing project is intended to alleviate the critical shortage of housing in Jerusalem and at the same time strengthen the dwindling Christian presence here.

On behalf of the staff of the LWF Jerusalem Program, I would like to express our gratitude to all of our partners and supporters who helped us to strengthen our diaconal work this past year. The prayers, advocacy, financial contributions, and visits of our friends and colleagues, locally and globally, encourage us to remain steadfast in our efforts to defend human dignity, to promote healing and reconciliation, and to be a sign of hope.



Rev. Mark B. Brown
Regional Representative

" UPHOLD THE RIGHTS OF THE POOR AND OPPRESSED "



The LWF Vocational Training Program graduated 143 trainees in 2010. The program provides young women and men with employable skills in seven different vocations. *Photo courtesy of LWF VTP*



AVH

AUGUSTA VICTORIA HOSPITAL مستشفى المطلع (أوغستا فكتوريا)

Serious Medicine...Caring Staff

Augusta Victoria Hospital (AVH), situated on the Mount of Olives, was established as a major medical facility in Jerusalem after the 1948 war to care for Palestinian refugees. Today, most of the patients served by AVH continue to be in social need and seeking life-saving specialized care.

AVH provides two distinct levels of healthcare. The first is at the more traditional level, in which AVH serves as a general secondary care hospital for Palestinian refugees and patients referred by the United Nations Relief and Works Agency (UNRWA). This level of care is represented by the general departments of AVH: Internal Medicine, General Surgery, and Diagnostic Services.

The second, higher level of care is represented by specialty departments that account for the majority of work at the hospital. The Cancer Care Center, the Artificial Kidney Unit (dialysis), the Ear, Nose and Throat Department, the Gastroenterology Unit, the Diabetes Care Center, the Specialized Center for Child Care, and the Skilled Nursing and Long-Term (Sub-Acute) Care Unit provide specialized treatments that are not available in the majority of hospitals in Palestine.

AVH is the first and only hospital to provide radiation therapy for cancer patients in the Palestinian territories and is the only medical facility in the West Bank offering pediatric kidney dialysis. On a daily basis, these and other specialty services touch countless lives, both young and old, from communities across the Palestinian territories.

AVH: By The Numbers

- AVH is licensed for 170 beds and, on average, operates 102 beds a day.
- In 2010, 233 staff at AVH cared for 5,255 inpatients and provided:
 - 23,123 days of hospital care,
 - 11,336 dialysis sessions,
 - 5,227 chemotherapy sessions, and
 - 24,814 interventions in the radiation oncology unit.

YEAR IN REVIEW

Every year, Augusta Victoria Hospital (AVH) adapts to the changing political situation in Jerusalem and the Palestinian territories. It implements health care programs, manages access issues, and develops the Palestinian capacity to serve the complex medical needs of the Palestinian population.

In the coming pages, we look back at AVH in 2010 to highlight five standout issues: the arrival of the second linear accelerator for the Cancer Care Center; new partnerships within the Arab world for development at AVH; the launching of the Mobile Mammography Unit; access to AVH by staff and patients; and international recognition of the diabetes comprehensive care program.

At the same time, we turn our focus forward to AVH's plans for future developments and specializations. Herein, we announce two new important ventures that AVH will undertake in the coming years: a bone marrow and stem cell transplantation program to offer expanded treatment options for cancer patients, and an Elder Care Pavilion to provide care for Jerusalem's aging population. Both programs are under high demand within the Palestinian health care system, and AVH has the expertise to develop facilities to meet these demands.

The Specialized Center for Child Care at
Augusta Victoria Hospital
Photo by B. Moyer



U.S. GOVERNMENT PROVIDES AVH WITH NEW RADIATION THERAPY SYSTEM

State-of-the-art radiation instrument will help AVH serve increased patient load

Dr. Jill Biden, wife of U.S Vice President Joe Biden, visited Augusta Victoria Hospital (AVH) on 8 March 2010 to announce that the United States Agency for International Development (USAID) would donate \$4.9 million to the hospital for a second medical linear accelerator, used to provide radiation treatment to cancer patients.

One year later, in March 2011, AVH completed the installation of the instrument within the \$1.2-million bunker donated by the Government of Norway through Norwegian Church Aid.

AVH's first linear accelerator, although functioning well, has been in operation since 2005 and can now be expected to require longer down-time for maintenance. This would cause an increase in the interruption of treatments while repairs are made and increase the risk to patients.

The addition of the second linear accelerator is a major step forward for the AVH Cancer Care Center. The new instrument will be critical to treat the annual 10-percent increase in the number of patients needing radiation therapy at the hospital. The load has risen from about 800 patients in 2008 (35 per day) to over 1,000 patients in 2010 (roughly 50 per day). Referrals are expected to further increase due to the outreach programs in rural villages and refugee camps of the West Bank, including those from the newly piloted mobile mammography program.

During the summer of 2010, the project was sent out for tender, and Varian was chosen as the preferred supplier of the instrument. Throughout the summer and fall, huge numbers of boxes of purchased equipment arrived. The lengthy set-up and assembly process began in earnest in September 2010, with staff and engineers spending long hours assembling and calibrating the machine.



As the ribbon-cutting ceremony took place in the new radiotherapy bunker, AVH Radiation Oncology Unit staff and others watched from the AVH courtyard via a live video feed.
Photo by B. Moyer



AVH staff monitors a patient's radiotherapy intervention administered through the hospital's first medical linear accelerator, now six years old. Roughly 50 patients a day presently receive radiation treatment on this machine at AVH.
Photo by B. Moyer



RIBBON-CUTTING CEREMONY. Cancer patient 'A', assisted by Bishop Dr. Munib Younan, cut the ribbon to inaugurate the new radiation therapy system at AVH on 17 March 2011. Left to right: American Consul General Daniel Rubinstein; AVH CEO Dr. Tawfiq Nasser; Swedish Consul General in Jerusalem Axel Wernhoff; USAID Mission Director Michael Harvey; Representative of the EKD in the Holy Land Propst Dr. Uwe Gräbe; AVH Board Chair and ELCJHL Bishop Dr. Munib Younan; German Representative Office in Ramallah Head of Mission Götz Lingenthal; LWF Regional Representative Rev. Mark Brown; Cancer patient 'A'; LWF/AVH Administrative Assistant Randa Hoor; and LWF/AVH Accountant Mira Petro. *Photo courtesy of AVH*



BLESSING OF THE NEW RADIATION THERAPY SYSTEM. Left to right: AVH Board Chair and ELCJHL Bishop Dr. Munib Younan; LWF Regional Representative Rev. Mark Brown; American Consul General Daniel Rubinstein; USAID Mission Director Michael Harvey; Representative of the EKD in the Holy Land Propst Dr. Uwe Gräbe; German Representative Office in Ramallah Head of Mission Götz Lingenthal; AVH CEO Dr. Tawfiq Nasser; Swedish Consul General in Jerusalem Axel Wernhoff; Cancer patient 'A'; Engineer Ibrahim Younan. *Photo courtesy of AVH*

PARTNERING FOR DEVELOPMENT WITHIN THE ARAB WORLD

AVH succeeded in attracting the interest of four major Arab funds to partner with the hospital in development. The three major areas that will be impacted are the operating rooms, radiology, and the Cancer Care Center. The development programs will include refurbishment, the purchase of equipment, and the training of personnel.

The funds underwriting all of these activities are from the Beit-Il-Mal Agency, the Islamic Bank, the Al-Noor Foundation, and the Bahrain Committee for the Support of Palestine. The work of the last two agencies will be implemented through the Welfare Association.



BREAST CANCER SCREENING PROGRAM LAUNCHED

In 2010, Mobile Mammography Unit reaches more than 6,500 women in 80 villages

In February 2010, Augusta Victoria Hospital (AVH) began sending out its Mobile Mammography Unit (MMU) through the Healthy Breast Program. This program strives to identify women with breast cancer at an early stage so they may be referred to AVH for treatment with better outcomes. The MMU, donated by the people and government of Norway, is staffed by an all-female team of physicians, nurses and technicians and has the equipment to provide ultrasound and mammography scans to eligible women.

In March of 2010, the United States Agency for International Development (USAID) Flagship Project partnered with the AVH to screen villagers in the northern and central regions of the West Bank, in the Nablus and Ramallah/Al-Bireh governorates (see map, pages 20-21). The MMU visited partner clinics run by the Palestine Ministry of Health and the United Nations Relief and Works Agency for Palestine Refugees (UNRWA).

The program includes an educational portion in which Palestinian women are informed about the importance of prevention and early detection of breast cancer and the methodology of breast cancer screening.

In the first 10 months of operation, the MMU exceeded its goals and targets. It visited 80 villages, with over 4,000 women attending educational sessions and more than 2,500 women receiving mammograms and ultrasound scans. Dozens of women attend each educational session, and up to 12 mammography and ultrasound scans can be carried out daily.



Augusta Victoria Hospital's Mobile Mammography Unit, on the road since February 2010, is the first of its kind to operate in Palestine. It contains equipment to provide ultrasound and mammography scans to women identified through preliminary clinical examinations. *Photo by M. Brown*



Siham Awad, Director of AVH's Cancer Screening and Early Detection Program, speaks with women at an awareness session in the village of Deir Qaddis, near Ramallah. While many women are initially hesitant to accept information about breast cancer, Awad said that after participating in awareness sessions, women ask more questions and request screening. *Photo by B. Moyer*



In 2010, the Mobile Mammography Unit visited 80 villages in the northern and central parts of the West Bank. The all-female team of physicians, nurses, counselors and technicians conducted mammograms and ultrasound exams for women. *Photo by B. Moyer*



A nurse conducts a breast-health awareness session in Askar Refugee Camp in the outskirts of Nablus. Breast cancer is a leading cause of death among women in the Palestinian population, but little is known or understood about the disease. AVH's Healthy Breast Program runs awareness sessions in which women are informed about prevention and early detection of breast cancer and the methodology of breast cancer screening. *Photo by J. Klemmedsson/ANRA*



In 2010, Palestine was accepted as a full member state in the European Association for the Study of Diabetes (EASD), primarily through the work of the AVH diabetes program with EASD and the World Diabetes Foundation. Present at the EASD 46th annual meeting in Stockholm, Sweden, in September 2010 were (left to right): Dr. Raed Al-Alami, Endocrinologist, Jerusalem; Dr. Bashir Tarazi, Chief Diabetologist, AVH; Prof. Viktor Jorgens, Executive Director, EASD; Dr. Tawfiq Nasser, CEO, AVH; Prof. Ulf Smith, President, EASD; Ahmad Abu Al-Halaweh, Director, Department of Community Programs and the Diabetes Care Center, AVH. *Photo courtesy of AVH Diabetes Care Center*

THE DIABETES CARE CENTER

AVH Diabetes Program is recognized locally and internationally

The Augusta Victoria Hospital (AVH) Diabetes Care Center undertook many important collaborations and initiatives in 2010. These developments will lead to more recognition of the work of AVH, an increased capacity to treat diabetes in Palestine, and more professional development of health care workers in the field.

During 2010, AVH continued to serve as a leading member of the National Thematic Group for Non-Communicable Diseases chaired by the Palestinian Ministry of Health (MoH).

The hospital also continued its program of weekly training visits to the UNWRA clinic in Deheishe Refugee Camp. The Danish Representative to the Palestinian Authority, Mr. Lars Adma Rehof, visited the clinic at Deheishe and was greatly impressed with this joint project between AVH, DanChurchAid and the Danish Government.

AVH and the MoH jointly established a new diabetes clinic in the South Hebron Governorate. The clinic is furnished with all the necessary foot care, diabetic nursing and HbA1c equipment. The AVH high-impact intervention team continues to visit the clinic weekly to train the MoH staff and to ensure that high quality services are provided to diabetics and other high-risk groups in the area.

Due to its noted success internationally and locally, the AVH Diabetes Team was invited to present its experience to the Israeli Diabetic Foot Society Meeting in October 2010. Moreover, the CEO of AVH was invited to attend the Diabetes Leadership Conference, held in Dubai, to prepare for the UN Security Council meeting on non-communicable diseases in September 2011. Among those attending were the Crown Prince of Denmark, former U.S. President Bill Clinton, the President of the International Diabetes Federation, and the Chairman of the World Diabetes Federation.

In September 2010, for the first time, Palestine was represented as a full member state in the European Association for the Study of Diabetes (EASD) during its annual meeting in Sweden. This was largely due to the unstinting efforts of the Diabetes Care Team at AVH. Henceforward, Palestine will automatically receive invitations to their annual meetings.

2010 also saw Palestine introduced as a new member of the International Working Group for Diabetic Footcare (IWGDF). The primary mandate of this group is to review the international guidelines for the care of diabetic feet on a regular basis.

A new initiative was also taken in 2010 by the AVH Diabetes Team. Along with DanChurchAid and UNWRA professionals, the team met with a Lebanese NGO in Jordan to explore the possibility of establishing diabetes care services and copying the AVH model of service to refugee camps in the refugee camps of Lebanon.

ACCESS TO HOSPITAL REMAINS DIFFICULT FOR STAFF AND PATIENTS

AVH continues to advocate for fair access to Jerusalem

In 2010, the number of patients requiring access to Augusta Victoria Hospital (AVH) increased. The broadened outreach programs for diabetes and for cancer – with the mobile mammography unit in full and expanding operation since February 2010 – have led to a 20% increase in all patient referrals to AVH. Thus, access to AVH from the West Bank has become more important than ever.

Yet, during 2010, there was no significant improvement in access by residents of the Palestinian territories to areas made inaccessible by the Israeli separation barrier. It is especially difficult for Palestinians to access East Jerusalem, according to the United Nations Office for the Coordination of Humanitarian Affairs. This has manifested itself in difficulties for the staff and patients of Augusta Victoria Hospital.



A patient and her son stand in the waiting area at the entrance of Augusta Victoria Hospital. Palestinians living in the West Bank and Gaza must receive special Israeli permission to enter Jerusalem, making access to the hospital a challenge for both patients and staff. *Photo by K. Brown*

At the end of 2010, the Israeli authorities issued new orders, without prior warning, that revoked the previous agreement allowing passage for AVH patients and staff using the official security cards issued for the AVH buses. For nearly one month, physicians, other medical staff and patients were forced to get off the AVH buses transporting them and wait in line to walk through the Israeli military checkpoints. The physical toll on patients was severe; patients fasting for diabetes tests and patients undergoing chemotherapy regimens or who were otherwise weakened by cancer treatments were forced to stand in line for considerable periods of time. Additionally, it wasted valuable work time for staff.

In response to this crisis in staff and patient access, the East Jerusalem Hospital Network, chaired by the CEO of AVH, contacted key agencies and diplomatic missions to resolve this unacceptable situation. The resulting pressure finally forced the Israeli authorities to agree to reissue the cards and again allow the AVH buses to pass swiftly through military checkpoints.



FUTURE OF CANCER CARE AT AUGUSTA VICTORIA HOSPITAL

Hospital makes preparations for Advanced Bone Marrow and Stem Cell Transplantation Program

Since its opening in 2005, the Augusta Victoria Hospital (AVH) Cancer Care Center has offered cancer treatment to the Palestinian people, catering to patients from Gaza and the West Bank. The developments and achievements in the AVH Cancer Care Center over the past five years are remarkable, and future plans ensure that the Center will continue to build the Palestinian capacity to address the pressing number of cancer cases within its population.

The hospital, on the frontline of cancer treatment, must constantly update its equipment and expertise for the examination of blood cells, tumor specimens, lymph node biopsies and other medical samples. The AVH Diagnostics Laboratory was expanded and renovated in 2009, and AVH is now planning to further expand this laboratory to accommodate a program in histo (tissue) and cyto (cell) pathology. This technology is critical for excellence in cancer diagnosis.

AVH will expand Palestine's cancer treatment options

At present, the AVH Cancer Care Center provides therapeutic interventions in chemotherapy, radiotherapy, and surgery. However, a number of patients can no longer benefit from these first-line treatments.



Oncology patients at Augusta Victoria Hospital will benefit from new treatment options currently unavailable in their country, such as a bone marrow transplantation, which will soon be offered at AVH. *Photo by K. Brown*

Many patients at AVH suffer from different kinds of leukemia, lymphoma or myeloma. These patients often need to receive very high doses of chemotherapy and/or radiation therapy to attack the rapidly dividing cancer cells. Unfortunately, the treatments can also target healthy dividing cells. In many cases, it is important to be able to replace these essential blood cells in cancer patients. A process called bone marrow and stem cell transplantation can be used to replace the patients' damaged cells. A transplant can offer these patients a chance for cure or long-term remission of their cancer.

Bone marrow and stem cell transplantation is an important procedure to restore the bone marrow of a patient who has undergone radiation or chemotherapy. Patients can receive their own healthy cells back (autologous stem cell transplants) if they are collected and stored before rigorous chemotherapy or radiation treatment. Sometimes, patients are too ill or their cancer is too advanced to provide enough cells for this treatment. In this case, blood stem cells can be collected from a person who shares genetic matches with the cells of the patient (allogenic stem cell transplant). In addition, immuno-suppressant drugs need to be administered to prevent rejection of the transplanted stem cells by the patient.

AVH will procure the equipment and develop new laboratories in order to perform these procedures. This will include Apheresis equipment for collecting stem cells from blood, instrumentation to analyze and sort cells (Flourescent-activated cell sorting or FACS machines), and equipment for freezing and storing cells (cryopreservation) so that they can be returned to the patient at a later date. AVH will also need additional laboratories for serology and DNA-tissue typing.

Patients undergoing these procedures have low immune systems because of the chemotherapy and/or radiation treatment they receive. Therefore, medical isolation wards must be developed so that patients can stay in an aseptic environment until their immune system is restored by the stem cell transplantation.

Q&A: BONE MARROW AND STEM CELL TRANSPLANTATION PROGRAM

We had an opportunity to discuss the new Bone Marrow and Stem Cell Transplantation Program with Dr. Tawfiq Nasser, CEO of Augusta Victoria Hospital.

Question: Dr. Nasser, what was behind the vision to include a bone marrow and stem cell transplantation program at AVH?

Dr. Nasser: This development has arisen as a direct need for continuation of treatment for our patients. Without a bone marrow and stem cell transplantation program, we run out of treatment options for some of our patients and they need to be sent outside the country to receive the treatment. There is no bone marrow or stem cell transplantation program available in any Palestine Ministry of Health facility, so this development is completely consistent with our strategic plan to provide services at AVH that are not available to Palestinians elsewhere.

Question: A lot of new equipment needs to be acquired and new laboratories and isolation wards developed to be able to move forward. Where will the financial resources come from to provide the infrastructure for this project?

Dr. Nasser: There are, indeed, many components to this program and a wide range of expertise will be needed to carry it out. We decided to start with the diagnostic area and to expand in the area of cancer diagnosis through a pathology and laboratory medicine program. Funds for the expansion of the diagnostic laboratory have been donated by the Conference of Arab Foreign Ministers, and the funds for equipment are from the Al-Noor Foundation in Saudi Arabia and the Bahrain Fund in cooperation with the Palestinian Welfare Association. These same agencies will



assist in establishing the bone marrow and stem cell transfer isolation rooms and support training of personnel at the King Hussein Cancer Center.

Question: Are you in consultation with other cancer centers in regard to this development?

Dr. Nasser: The bone marrow and stem cell transplantation program will have two main areas of support. The first is through the King Hussein Cancer Center in Jordan, which will provide training as well as on-site supervision. In addition, we have established relations with the Fred Hutchinson Cancer Center at the University of Washington in Seattle for consultation and expert input for this program.

Question: What is the time-frame for this ambitious project?

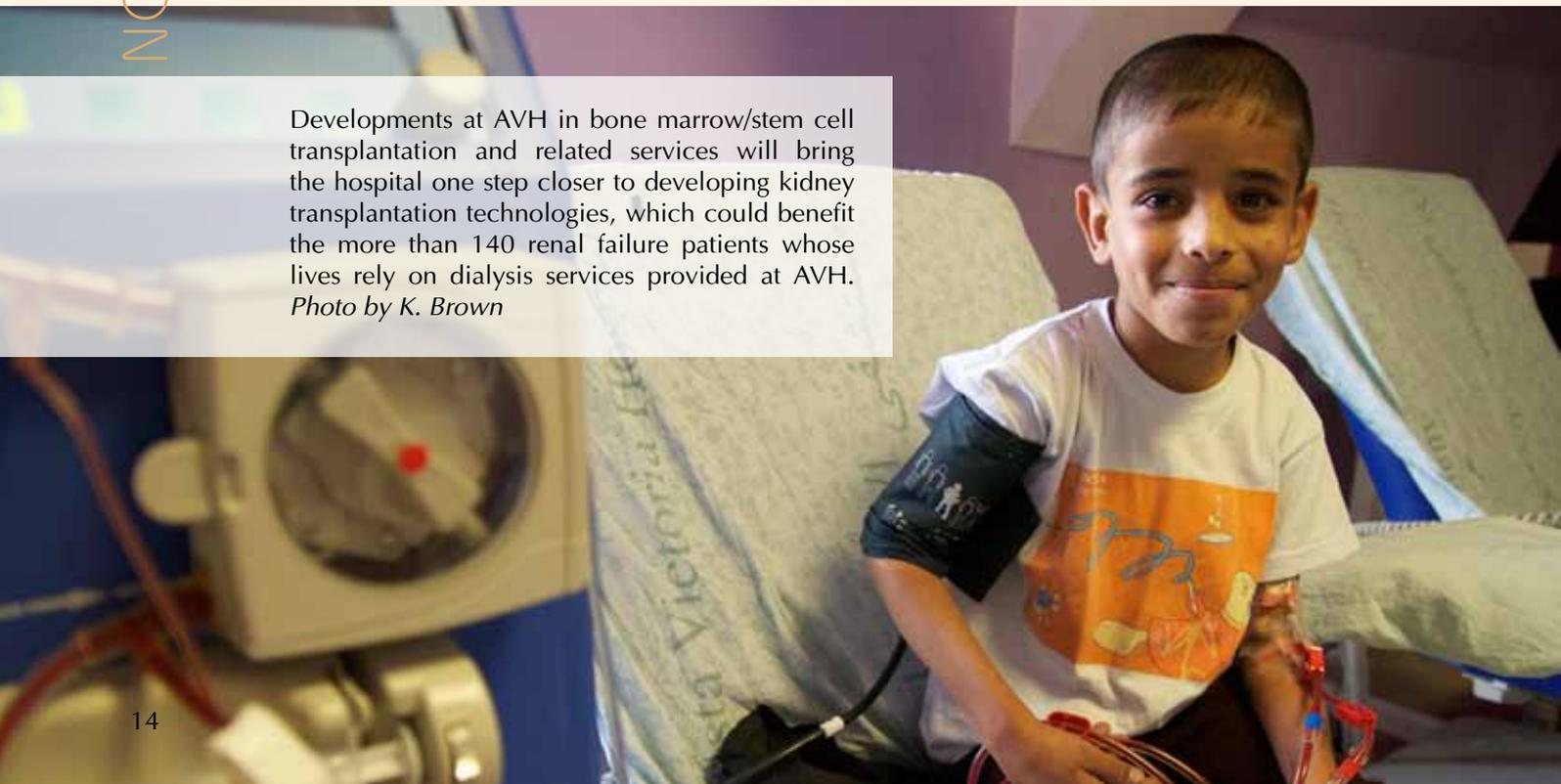
Dr. Nasser: The first step is the establishment of the functional pathology and laboratory medicine component, which is already underway and should be in place toward the end of 2011. The next step will be improvement of the intensive care facilities and establishment of isolation facilities. This will then allow us to move first to autologous stem cell transfers and subsequently to allogenic transfers. The goal is to be fully functional by the end of 2012.

Question: Will this development impact on other areas of care at AVH?

Dr. Nasser: Most certainly! Another area of specialty at AVH is kidney care, and at any one time about 70 adults and 50 children are undergoing dialysis because of renal failure. Once we have the capabilities to do tissue typing and immunosuppressive therapy for allogenic bone marrow and stem cell transplantation, we will be only a short step away from being able to consider kidney transplantation as a possibility for some of our kidney patients. Again, this fits with the strategic direction of the hospital to provide services to Palestinians that are not available elsewhere. It is our goal that, in the future, it may be possible for patients to have this procedure carried out here at AVH rather than to have to go outside the country for a kidney transplant.

The development of the molecular diagnostic area through pathology and laboratory medicine also will have a huge impact on the whole hospital. We plan to establish a teaching and training program in this area so that we can build capacity of trained personnel in molecular diagnostics and to use these modern tools at all levels in our diagnostic and treatment programs.

Developments at AVH in bone marrow/stem cell transplantation and related services will bring the hospital one step closer to developing kidney transplantation technologies, which could benefit the more than 140 renal failure patients whose lives rely on dialysis services provided at AVH.
Photo by K. Brown



RECIPE FROM THE CEO'S KITCHEN

Lubia bil-Zeit

FRENCH GREEN BEANS AND TOMATO SALAD



AVH CEO Dr. Tawfiq Nasser

A tradition in rural Palestine's cuisine is to prepare cooked vegetables and then let them cool to serve as a cold salad. The choice of vegetable was always seasonal and came from what was locally grown. One of the most popular vegetables is the green bean (known as fasulia) and its derivative, the French green bean (known as lubia).

These vegetables were also used to prepare stews with meat, but that depended on the economic abilities of rural families and the affordability of lamb meat. In general, meat was much less consumed than it is now.

The featured dish is referred to as lubia bil-zeit (string beans in oil). The use of "bil-zeit" or "in oil" usually indicated that the dish is vegetarian and has no meat or animal fats. Thus, much of this food is exactly what the medical literature is recommending now after many years of research in dietetics and nutrition.

Ingredients

- 2 pounds French green beans
- 4 medium ripe tomatoes
- 2 medium yellow onions, halved and thinly sliced
- 3 tbsp. LWF Olive Oil from the Mount of Olives
- 3 cloves garlic, sliced
- 4 green onions, finely chopped
- ½ tsp. salt
- ¼ tsp. freshly ground black pepper
- Pita bread, warmed in oven

Preparation

Remove the ends of each string bean and cut in half. Rinse well and soak in cold water. In a large pot, heat water to a full boil. Drop tomatoes in boiling water until they start to peel, then quickly remove and soak in cold water. Peel tomatoes and chop into large pieces.

Add olive oil to a hot deep frying pan or wok; pre-heat for 30 seconds (do not overheat olive oil, as the taste will change). Add sliced onions and garlic; sauté briefly, then add green beans. Sauté together until both onions and beans are soft.

Add tomatoes, salt and pepper and stir over high heat for 5 minutes. Reduce heat and let the whole mixture simmer for 20 minutes.

Remove from heat and let stand until cooled to room temperature. Sprinkle with green onions and serve with pita bread. This dish can be eaten as a cold salad/dip with pita bread, or it can be served hot next to lamb chops or any type of steak or a premium cut of beef.

A great need exists to develop geriatric services for Jerusalem's elderly population. The LWF plans to meet this demand through an Elder Care Pavilion, located next to Augusta Victoria Hospital. Photo by K. Brown



THE ELDER CARE PAVILION

AVH develops plans for 100-patient geriatric care facility to serve Jerusalem's population

There are presently about 130,000 individuals in the Palestinian population, or 3.4%, over the age of 65. Among these elderly Palestinians are many who cannot be cared for at home and who suffer from chronic conditions that need hospital intervention. They include stroke and cancer victims, those suffering from complications of diabetes, musculo-skeletal disabilities, bedsores, skin ulcers, dementia and Alzheimer's disease, and those who require continuous pain control.

To meet the pressing need for extended health care facilities for elders in the Palestinian population, Augusta Victoria Hospital (AVH) is developing plans for the construction of a new facility on the LWF campus called the Elder Care Pavilion. The Pavilion would build on AVH's expertise through its Skilled Nursing and Long-Term (Sub-Acute) Care Center, and would use the specialized services available in AVH's various departments, such as radiology, kidney dialysis, and laboratory services, to provide necessary medical treatments for its patient population.

Plans for the Elder Care Pavilion are being coordinated with an ELCJHL initiative put forward in consultation with the EKD for a nursing school in the Old City that would include special training related to elder care.

Patients with the most serious medical needs and requiring constant supervision would continue to be accommodated within the Skilled Nursing and Long-Term (Sub-Acute) Care Center at AVH. Other patients, however, also require medical care but not at the same critical level of 24-hour supervision. Such individuals still require daily medical attention for a wide range of physical and cognitive challenges and also need medical staff members to assist with medications and activities of daily living, such as changing dressings, bathing and eating. This is a large group within the population, and few facilities are available for their care.

The Elder Care Pavilion would serve the Jerusalem community, even if Jerusalem should become further isolated from the West Bank and Gaza. The facility would be self-sustaining because of alternative payer options, such as patient insurance, as a source of income. There is a high probability that the Israeli Ministry of Health will support the project, as there is a great need for geriatric services in Jerusalem.

The Pavilion would be constructed to the east of the hospital. It is envisioned that it would have a modern design -- a glass exterior reflecting the eastern exterior of the main hospital -- that will include environmentally-friendly features such as solar panels, water conservation strategies, waste management and recycling. The building site can accommodate a facility with three floors above ground, plus underground development. The building will be designed to provide space for 100 patients, plus offices, a kitchen and dining area for staff and visitors, and essential services.

The Elder Care Pavilion would be connected to the main hospital via an underground passageway. This would allow easy access to radiology, dialysis, laboratory and other medical services that would be needed for patients. The facility would be wheel-chair accessible throughout and have easy access to gardens and patios for the patients' health and well-being. The design of the facility would conform to Israeli Ministry of Health standards for geriatric care hospitals.

SKILLED NURSING AND LONG-TERM (SUB-ACUTE) CARE CENTER

In 2009, Augusta Victoria Hospital (AVH), through its partnership with Canadian Lutheran World Relief (CLWR) and the Canadian International Development Agency (CIDA), opened a Skilled Nursing and Long-Term Care (Sub-Acute) Care Center. Through the support of their Canadian partners, the ward was developed by reconstructing and expanding the existing ward from 13 to 25 beds within a bright and newly renovated space that is completely wheel-chair accessible. It includes a patient/family meeting room, nurses' station and physiotherapy room.

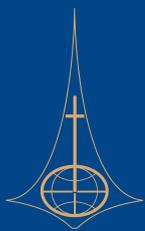
All of the patients in this unit have major needs for medical and nursing care on a 24-hour basis. All but two of the patients have naso-gastric tubes and all are in need of physiotherapy on an ongoing basis. These patients are receiving specialized care for long-term illnesses that include cancer, stroke and heart disease, dementia, head trauma and injury, Parkinson's disease and complications due to diabetes. Several require dialysis on an ongoing basis.

Besides the gerontologist, there are 9 nurses and 2 physiotherapists who provide ongoing care. Currently, the unit is licensed to hold 22 patients, and it has 100% occupancy. It has a waiting list of at least five individuals at any one time.



The Skilled Nursing and Long-Term (Sub-Acute) Care Center at AVH is the first step towards establishing a comprehensive facility to care for the elderly and near-end-of-life patients in the country. *Photo by M. Brown*

One of the strengths of this unit is that family members can visit 24 hours per day and the patients and their families can communicate with staff in Arabic. The level of satisfaction of patients and family members with the unit is extremely high. The staff and family members work together like one big family and this gives a wonderful, cheerful atmosphere to the unit. The experience of AVH in geriatric medicine and long-term care makes it a prime site to develop the Elder Care Pavilion.



The Lutheran World Federation

Augusta Victoria Hospital Board of Governance

(in alphabetical order)

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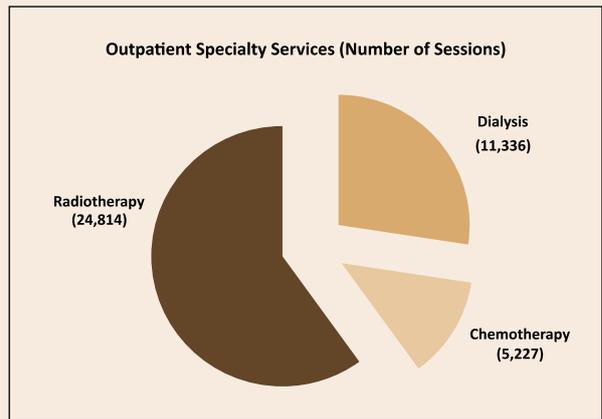
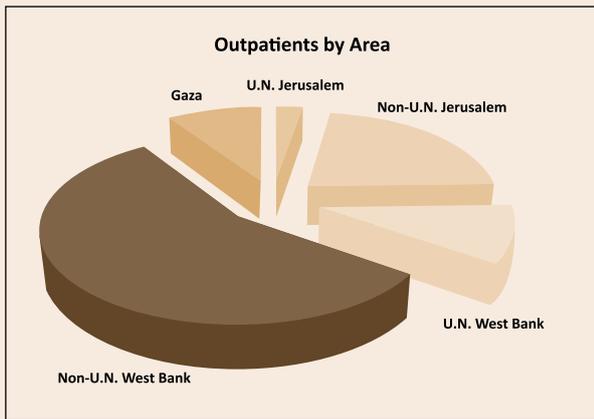
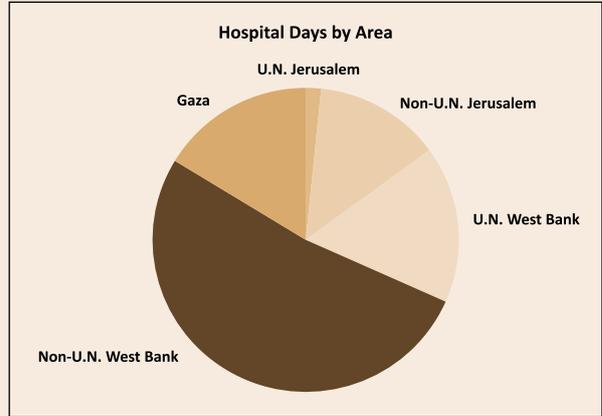
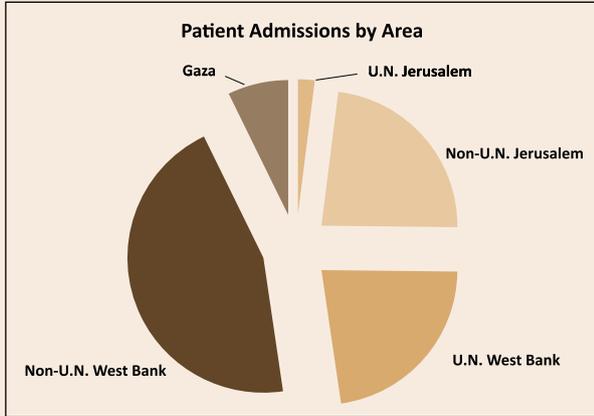
Bishop Munib Younan (AVH Board Chairperson): Evangelical Lutheran Church in
Jordan and the Holy Land

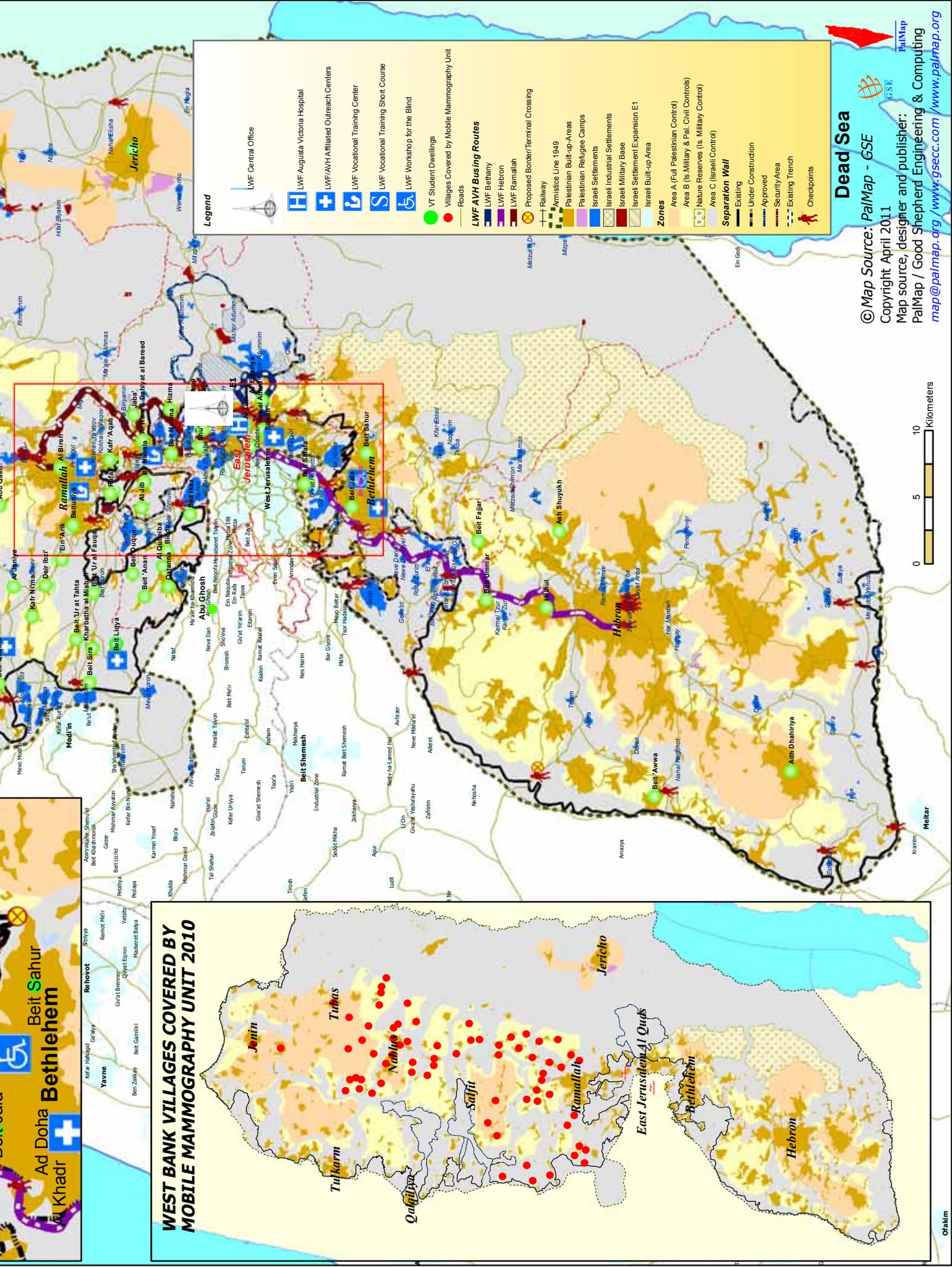
* Dr. von Perfall died on January 10, 2011, having faithfully served on the AVH Board of Governance from 2006 to 2011.

Throughout the year, AVH patients and their siblings enjoy special activities at AVH, such as this Children's Festival held in November 2010. The festival featured skits, music and dancing by local entertainers. *Photo by B. Moyer*

The Lutheran World Federation
 Department for World Service - Jerusalem Program

AUGUSTA VICTORIA HOSPITAL STATISTICS 2010





Legend

- LWF Central Office
- LWF Augusta Victoria Hospital
- LWF/AVH Affiliated Outreach Centers
- LWF Vocational Training Center
- LWF Vocational Training Short Course
- LWF Workshop for the Blind
- VT Student Dwellings
- Villages Covered by Mobile Mammography Unit
- Roads
- Railway
- Proposed Border/Terminal Crossing
- Amistice Line 1949
- Palestinian Built-up Areas
- Palestinian Refugee Camps
- Israeli Settlements
- Israeli Industrial Settlements
- Israeli Military Base
- Israeli Settlement Expansion E1
- Israeli Built-up Area

LWF AVH Busing Routes

- LWF Bethany
- LWF Hebron
- LWF Ramallah

Zones

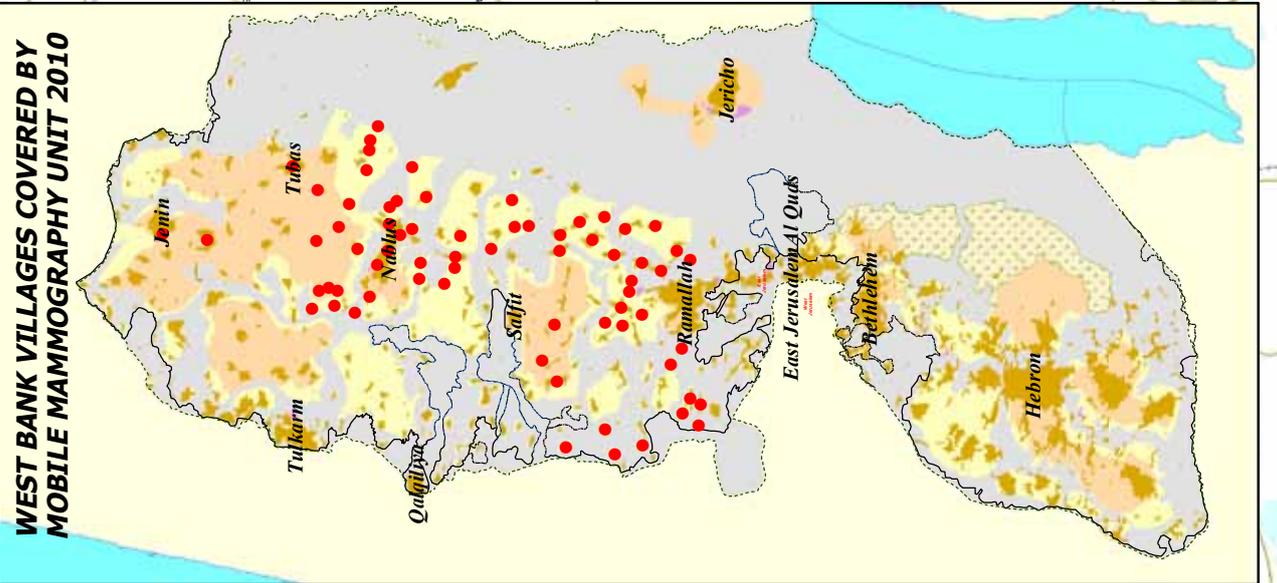
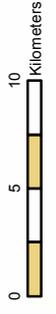
- Area A (Full Palestinian Control)
- Area B (Is. Military & Pal. Civil Controls)
- Nature Reserves (Is. Military Control)
- Area C (Israeli Control)

Separation Wall

- Existing
- Under Construction
- Approved
- Security Area
- Existing Trench
- Checkpoints

Dead Sea

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map@palmap.org / www.gsecc.com / www.palmap.org



Ad Doha
 Al Khadr
 Beit Sahur
 Bethlehem

VTP

VOCATIONAL TRAINING PROGRAM

برنامج التدريب المهني

Empowering Youth, Building Civil Society

The LWF Vocational Training Program (VTP) trains male and female youth, ages 15-22, at two training centers, one in the Jerusalem neighborhood of Beit Hanina (called the VTC) and the other in Ramallah (called the VTCR). The Program also offers short satellite courses in remote West Bank locations to unemployed or under-skilled youth and adults.

The VTP's goal is to provide quality vocational training and education, to empower young people to become employed skilled and semi-skilled workers, and to contribute to economic development that is critical to building a strong civil society.

Students training year-round in the VTP can study:

- Auto-mechanics
- Auto-electronics
- Carpentry
- Metalwork
- Aluminum work
- Telecommunications
- Plumbing and central heating



Welcome, new and old trainees!

In the 2010-2011 academic year, 293 youth are enrolled at the VTC and VTCR. The VTP enrolled 185 new trainees for the new academic year: 114 are training in Beit Hanina, and 71 are training in Ramallah. They join the 108 students who will continue with their second-year of training at the VTC.

Fourteen young women are studying telecommunications in the VTP during the 2010-2011 academic year. The VTP advocates for the inclusion of women in training programs and runs awareness campaigns to inform young women and their families about vocational training opportunities in Palestine.
Photo by B. Moyer



Congratulations, graduates!

In August 2010, the LWF Vocational Training Program celebrated its first joint graduation ceremony shared between the Jerusalem and Ramallah training centers. The ceremony honored a total of 143 graduates, the VTP's 58th class to complete its training. There were 11 female graduates. *Photo courtesy of LWF VTP*

A BRIEF HISTORY OF THE LWF-VTP

The Vocational Training Program (VTP), one of the LWF Jerusalem Program's oldest projects, has been providing vocational training to Palestinian youth since 1949. The VTP began on the grounds of Augusta Victoria Hospital, originally offering young men a three-year training program in carpentry, auto-mechanics, or metalwork. In 1964, the VTP moved from Hospital grounds to a new and larger facility in Beit Hanina, a northern neighborhood of Jerusalem, where the Vocational Training Center (VTC) remains today.

In 2000, the VTC became a co-ed institution and began training women in the profession of telecommunications. Since then, over 100 women have graduated from the VTP.

The VTP expanded in 2004, adding a new training center in the commercial center of the West Bank, Ramallah. The Vocational Training Center in Ramallah (VTCR) addressed the need for additional training programs accessible to Palestinians living in the West Bank, as the Israeli-built separation wall continued to isolate them from Jerusalem and Israel. The LWF established the VTCR with a focus on the concepts of apprentice training and satellite outreach to small and isolated villages.



Since 1949, the LWF has been helping to empower young people in Jerusalem and the West Bank through vocational training. The VTP started on the Augusta Victoria campus with 20 students; now there are about 300 students each year. *Photo from LWF Jerusalem Archives*



The VTP continues to provide quality training and the human right of access to education to Palestinian youth in the Palestinian territories every year. *Photo by B. Moyer*



VTC RENEWED BY SPECIAL SUPPORT

LWF's East Jerusalem institution is renovated and upgraded

The support of various donor agencies helped in 2010 to strengthen the capacity of the LWF Vocational Training Center in Beit Hanina, Jerusalem. Today, a walk through the facility reveals a beautiful and modern academic environment, with renovated classrooms, workshops and office spaces, and new training equipment in several departments.



The VTC carpentry training facility was fully renovated through a USAID-funded project, implemented by CHF. Students are happy and productive in the healthy new work environment, which contains better lighting, ventilation, and heating/cooling. *Photos by M. Brown and B. Moyer*



Carpentry training facility fully renovated

Students thrive in healthier work environment provided by USAID funds

In 2010, the VTC's carpentry training facility received a full renovation through the Emergency Jobs Program, funded by USAID and implemented by CHF International. Students and trainers in the department are extremely pleased with the renovations, which have boosted morale while allowing for better focus and productivity. In early 2011, new carpentry equipment was installed in the renovated workshop through the Jerusalem TVET project, funded by USAID and implemented by Save the Children and Mercy Corps.

The general workshop renovations included flooring, painting, lighting and electricity, construction of new sanitary units, and development of storage space and trainers' space as well. An external exit to the carpentry workshop was opened for easier loading and unloading of materials. The front entrance of the carpentry workshop was paved and sidewalks were constructed.

The project has provided a healthier working environment for students and teachers. In the old workshop, poor lighting, ventilation, painting, ceiling and flooring had been affecting the student's performance and concentration. With the improved facilities, students and teachers have said that they notice a positive change.

The carpentry head of department, Mr. Saliba Bannoura, indicated that since the general renovation, everyone can focus more and produce better results.

The cleaned, painted and well-lighted workshop has increased the students' appetites for learning. Mohammad, a 16-year-old student from Hebron, indicated that he and his classmates are thriving in the new facilities. "We can see well now what we are doing, and participate more with our teacher and focus more on the machinery," he said.





Support in 2010 from the Faisal Hussein Foundation helped the VTC to renovate classrooms, such as the telecommunications classroom (above), and the library/student workspace (below). The Foundation also supported the construction of a new kitchen that fully meets health and safety requirements. The kitchen will serve students living in the VTC boarding section and may also be the venue for a new home catering course for women. *Photos by B. Moyer and M. Brown*

VTC one of 14 East Jerusalem schools renovated by Faisal Hussein Foundation

In the summer of 2010, the Faisal Hussein Foundation supported the renovation of 14 schools in Jerusalem, one of which was the LWF Vocational Training Center in Beit Hanina. The much-needed works included the renovation of the VTC's classrooms, offices, and a part of the boarding section.

The Faisal Hussein Foundation was established in 2001 to serve Jerusalem, its residents, and its institutions and to ensure their continued survival and prosperity, focusing on the education, health and youth sectors. Over the past several years, the Foundation concentrated its work on supporting schools in Jerusalem through training programs and development of infrastructure and school facilities.

The Foundation receives funding for its projects from local and international funding bodies as a result of its continuous fundraising for activities that target the Palestinian community.



Auto-mechanics Department receives tune-up

Trainees learn on state-of-the-art equipment provided by COOPI and EU support

Islam Awadallah, a 17-year-old auto-mechanics student, shuffles around the auto lift supporting a VW Beetle, skillfully fastening the wireless wheel alignment equipment to each tire. When the wheel clamps are affixed, he goes to the LCD monitor sitting on a mobile rolling cabinet nearby. With a few clicks of the mouse, he has chosen the make and model of the car and commanded the equipment to check the wheel alignment.

Islam is operating new equipment provided by a project implemented by Cooperazione Internazionale (COOPI) and funded by the European Union called "Supporting Vocational Training in East Jerusalem." The project aims to improve the quality of life in East Jerusalem by enabling young people to take advantage of emerging opportunities for skilled work in the local and regional labor market.

COOPI cooperated with the LWF-VTC to improve the Automechanics course, develop a new curriculum in Modern Automotive Technology (Autotronics), purchase new tools and equipment, and train three trainers to use the new technologies, machines and teaching methodologies.

Munir Qreitem (Abu Fadi), head of the VTC Auto-mechanics department and one of the trainers, explains that the new equipment is the type used at specialty workshops and car dealerships. By learning this technology, the students in his department are at the forefront of the industry's standards.



Islam, a second-year auto-mechanics student, is using new equipment provided by recent COOPI and European Union support to conduct a wheel alignment for a car brought to the VTC for service. *Photos by B. Moyer*

Islam says, "This [auto-mechanics] is my passion from when I was a boy. I love it! I love the whole thing." His instructors laud him, saying, "He understands quickly; he is intelligent and his mind is clear." Islam wants to go to college to continue his education in mechanical engineering and then work at a well-known company. "I want to work inside my country, in Jerusalem," he says.

Through the collaboration with vocational training institutions, such as the LWF VT Center, as well as with community-based organizations and employers, the project aims to improve the quality of vocational education, thus improving the opportunities available for East Jerusalemites to obtain gainful employment and higher incomes.

At the ribbon-cutting ceremony, Sergio Piccolo, Head of Operations, Office of the European Union Representative (West Bank and Gaza Strip, UNRWA) and LWF Jerusalem Regional Representative Rev. Mark Brown, cut the ribbon to mark the opening of the newly renovated automechanics department. *Photo courtesy of COOPI*



A STUDENT'S COMMUTE TO THE VTC

We accompanied Rima as she passed through an
Israeli military checkpoint.

This is a **glimpse** of what she experiences on a **daily basis.**

At 7:00 a.m. on a Wednesday morning, Rima arrives to a busy parking lot halfway between Ramallah and Jerusalem. As part of her daily commute to the Vocational Training Center in Jerusalem, where she studies telecommunications, she must pass through the Qalandia Checkpoint, the main entry point for Palestinians to access Jerusalem from the West Bank.

At the entrance to the checkpoint, a man stands with a cart selling sesame-covered bread, hard-boiled eggs, and falafel, a breakfast favorite. Nearby, another man sells hot coffee. Their presence adds warmth and humanity to the cold concrete and metal gates and to this manifestation of the Israeli occupation.

Rima takes her last breath of fresh air and enters the waiting area before the first gate. The waiting area is large, dark, and cold, full of men who will try to enter Jerusalem and earn a day's pay. There are three metal gates each with a passage a foot and a half wide – it's obvious why they are frequently compared to cattle chutes – that serve to funnel the large mob into single file lines that take them one step closer to Jerusalem.

Rima holds a Jerusalem residency card that allows her to enter and leave the city freely. However, the Israeli separation wall has completely cut off her hometown's access to Jerusalem, so now she must pass through this Israeli checkpoint to enter the city. Because of the separation wall, which the International Court of Justice calls illegal, Rima's 3-kilometer commute to school can now take from 30 minutes to over 2 hours.

Every several minutes, a turnstile at the head of one of the gates unlocks, and a ruckus erupts as the men try to shove their way forward to be among the handful of men to pass through. Then, abruptly, without warning, the turnstile locks again, and the amorphous mass of men slams into the metal bars that no longer grant passage.

Rima stands there for 20 minutes, watching, wondering how she can hold her own against them and push her way through. She is a slight girl with dark, curly hair that frames, and sometimes hides, her face. Her colorful Lisa Simpson t-shirt peeks out of her navy blue zip-up sweatshirt, a stylish match to her faded denim jeans and blue Converse sneakers.

Soon Rima notices that other girls in school uniforms are heading toward a side gate. "Hunaak," "over there," a Palestinian man says to her, pointing to a passage monitored by an Israeli soldier. This gate is called the "humanitarian gate," usually reserved for people using wheelchairs that cannot fit through the narrow passages of the checkpoint. The gate is also occasionally opened during very busy times for school children, older adults, and sick people. Nearby, the men, the most numerous at the checkpoint, must continue to wait en mass.

Joining thousands of other Palestinians every morning, many students and staff must cross Israeli military checkpoints every morning to access the LWF Vocational Training Center in Jerusalem. *Photos by B. Moyer*



While the “humanitarian” line allows Rima to jump the first crowd, she then arrives at the next crowded phase, where she must wait to pass through another turnstile and eventually present her ID. The men who have made it this far are now also trying to pass through the same gate. She waits and waits, along with the crowd that rises with anticipation each time the turnstile is unlocked and – click-click, click-click – turns twice, allowing two people to slide through before it locks again.

The crowd, while rowdy, follows a social code. A group of young girls in headscarves and school uniforms is given precedence, as is a mother with a crying baby. A sick child, who appears to be around 12 years old, looks overwhelmed and has dried tears on his face. His hand is in his mother’s, and they are squeezed to the front.

After Rima has waited 45 minutes in this line, an announcement in Hebrew comes over the loudspeaker: “This gate is now closed.” There is no explanation as to why it has closed, or if it will be opened again. Everyone groans, but for the first minute, nobody moves; after waiting there so long, it seems they do not want to give up. But Rima and another schoolgirl, who have befriended each other while waiting, are already late for school, so they slip out, observe the movement of the other lines, and hop into the one that seems to be the most promising.

Eventually, after more waiting, more pushing, more bated breaths, it is finally Rima’s turn at the turnstile. She passes through – click-click – and places her backpack, jacket, cell phone and other personal items on the X-Ray machine before walking through the metal detector, as she has done countless times before. Then she steps up to a window in a booth where a young Israeli soldier, perhaps just two years older than Rima, examines her ID before allowing her to pass.

By the time she exits the last turnstile of the checkpoint, it is after 9:30 a.m., and Rima is more than 2 hours late for class. She waits for the bus heading into Jerusalem, towards Beit Hanina, where the VTC is located.

Of course, the VTC administration does not approve of students being late. But there is an understanding about the uncertainty of checkpoints and the stress they levy on those who must cross – both VTC students

and staff. As VTP Director Yousef Shalian explains, “We cannot ask a 14- or 15-year-old to get up at 4 a.m. to arrive here at 7:30 a.m. They can do that for one or two times, but they cannot do that every day.”

BOARDING SECTION

VTC overcomes barriers to education

The VTC offers on-site boarding to trainees who are unable to reliably access either of the two LWF vocational training centers on a daily basis. During the 2010-2011 school year, there are 60 students boarding at the VTC campus in Beit Hanina. One such student is Isra’ Mokahl, a 19-year-old telecommunications student from the village of Bethany.

Isra’ elected to move into the VTC Boarding Section because she, like Rima, faced a taxing morning commute. Even though her hometown of Bethany is only about 9 kilometers from Beit Hanina, access to the Vocational Training Center is made difficult by the separation wall and checkpoints. Furthermore, the commute is expensive; even on public transportation, her daily commute cost 27 shekels – approximately \$8, or nearly \$40 a week.

She would take a shared taxi from her house to a nearby checkpoint, walk through, pick up a bus to the Old City, and then pick up another bus to take her to the VTC. This commute took her 1.5 hours, sometimes more. “It was so hard,” she said.

By moving to the Boarding Section, Isra’ eliminated the long daily commute. She has more time to study and can study together with the other boarding girls, and as a result her grades have improved. “I feel like a better student,” she says.



After eliminating her daily commute by moving to the VTC Boarding Section, Isra’ has less stress and more time to study. Her teachers say her grades have improved. *Photo by B. Moyer*



VTCR APPRENTICESHIP PROGRAM

After three months of theoretical and practical training at the VTCR, students begin an apprenticeship phase, during which they spend two days a week in the classroom and three days in a local workshop, guided by a mentor and supervised by the VTCR.

The combination of classroom and market experience provides trainees with a high quality of training. When they graduate, trainees have a strong skill set and confidence due to their experiences.

LWF school networks with Volkswagen in Ramallah

The Volkswagen repair center in Ramallah has been very supportive of the LWF's apprenticeship program by accepting several apprentices each year. Currently, there are two student apprentices and three VTCR graduates working at the Volkswagen center in Ramallah.

The Volkswagen dealership is one of the largest in the West Bank. The company engages all of its employees from all of its branches in in-service training to stay up-to-date with new technologies. Mahmud Mansoor, a 1998 VTC graduate, now works at the VW Repair Center in Nablus, and participates in these trainings, as do the VTCR apprentices and recent graduates working with VW.



The LWF values fruitful relationships with such companies that share the LWF's value of continuous learning and high-quality workmanship.



Since 2005, the Volkswagen Service Center in Ramallah has welcomed VTCR student apprentices from the auto-mechanics department to work alongside full-time employees. As part of the VTCR apprenticeship program, students spend 3 days a week working in a market placement as an apprentice. Several VTCR graduates are now employed at the Volkswagen Service Center.
Photos by B. Moyer

VTCR GRADUATES' BUSINESSES THRIVE



(Left to right) VTCR graduates Naseem Basiss ('08), Othman Abu Hassan ('07), and Nabil Rantissi ('09) run the mobile phone maintenance center at a popular phone retailer in Ramallah's city center. *Photo by B. Moyer*

LWF graduates develop partnership

At 3G Mobile, a mobile phone and maintenance shop in the Ramallah city center, three VTCR graduates are putting their training to good use. They have teamed up with a mobile phone store owner to run the phone maintenance portion of his operation.

These young men say they learned not only their technical skills at the VTCR, but also business management and entrepreneurship training. They perform maintenance on phones brought in by customers and also complete outside orders from mobile phone companies. Each young man has his own specialty – phone software, internal phone hardware, phone external features – and they split the work orders accordingly.



In the village of Shuqba, northwest of Ramallah, VTCR graduate Mohammed Azmi (right) opened an auto-garage. His cousin, Ali Shalash (left), is his apprentice 3 days a week as part of his VTCR training. *Photo by Y. Shalian*

"Garage of the People" serves Shuqba

In 2008, just after his graduation from the VTCR, Mohammed Azmi opened an auto-garage called Garage of the People, *Garaj il-Shaab* in Arabic, in his home village of Shuqba. He was only 18 years old, but he says he was readied by his training and apprenticeship experience provided by the VTCR.

Witnessing his success, Mohammed's cousin, 16-year-old Ali Shalash, is now studying automechanics at the VTCR. Ali completes the apprenticeship component of his VTCR training at Mohammed's workshop.

THE LUTHERAN WORLD FEDERATION

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Director, LWF Vocational Training Center – Ramallah

* Mr. Gharfeh resigned in November 2010, having served as the Director of the VTC from 2004 to 2010.

** Mr. Shalian became the Director of the Vocational Training Program, with oversight of both the VTC and VTCR, in November 2010.

LWF-Vocational Training Program Data 2010

LWF-VTC, Jerusalem: 2-Year Training-by-Production Program

Department	Year the department was Established	No. of Trainees 2010 /2011 ¹		No. of 2010 Graduates ²
		First Year	Second Year	
Auto-Mechanics	1964	25	21	12
Auto-Electrics	2003	19	16	17
Carpentry	1950	19	15	15
Electronics/Telecommunications (Female)	2000	6	2	5
Electronics/Telecommunications (Male)	2001	11	20	6
Plumbing & Central Heating	1988	21	19	16
Metal Work (Welding, Forging and Aluminum works)	1950	14	14	10
TOTALS		115	107	81

Short Courses (Outreach and Upgrading):

System	Type	Duration	# of trainees
VTCR: Mobile maintenance course in Silwad village	Village outreach course	Dec. 2009-March 2010	15 (including 11 females)
VTC: Upgrading course in mobile maintenance for graduates	Upgrading course for graduates	Sept.-Oct. 2010	7

LWF-VTCR, Ramallah: 1-Year Apprenticeship Training Program

Department	Year the department was Established	No. of Trainees 2010/ 2011 ³	No. of 2009 Graduates ⁴
Auto-Mechanics	2004	18	18
Carpentry	2004	18	14
Electronics/Telecommunications (Female)	2004	6	6
Electronics/Telecommunications (Male)	2004	11	9
Aluminum works	2005	18	15
Total		71	62

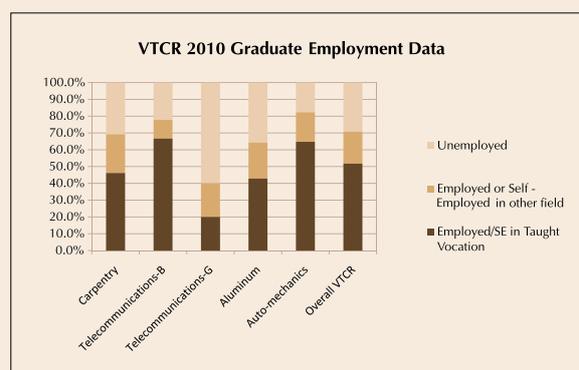
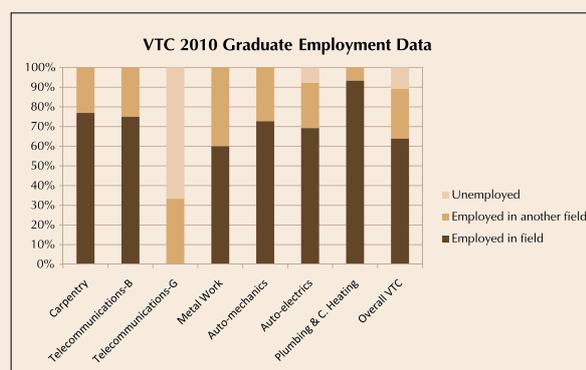
LWF-VTP Graduate Employment Statistics⁵

Among its graduates, the LWF-VTP continues to post employment rates higher than the national average. Overall, 80% of all VTP graduates are employed/self-employed in their profession or another profession within six months of graduation (89% of VTC graduates and 70.5% of VTCR graduates), in comparison to the 61.1% employment rate among all youth of the same age in Palestine. The Labor Force Participation Rates (LFPR), or the percent of persons actively engaged in work or in seeking work, reached 91% among VTP graduates, compared to 41.6% of Palestine's youth in the same age group⁶.

VTC graduates' employment rates increased to over 80%, most likely due to an increased link between training and the local market, achieved through the introduction of an apprenticeship system in three departments, and due to planned and monitored training of trainees within industry, modeled after the successful apprenticeship system used at the VTCR. A quarter of the graduates who participated in the pilot apprenticeship program at the VTC and who are now working within their professions are working at the same place they trained in. Similarly, one third of the VTCR graduates working in their professions are working in the same place they trained in.

Employment Statistics by Profession:

Graduates of the Plumbing and Central Heating department continued to have the highest employment rate among VTC graduates, while men from the Telecommunications department had the highest employment rate among VTCR graduates. The employment rates of women graduates from the VTC and VTCR continued to be the lowest compared to their male peers in the same professions, reflecting cultural constraints in the market and the communities that need to be continually addressed.



1. All trainees for the 2010/2011 scholastic year as of Dec. 2010

2. 2009/2010 graduates, graduated Aug. 2010

3. All trainees for the 2010/2011 scholastic year as of Dec. 2010

4. 2009/2010 graduates, graduated Aug. 2010

5. Annual tracer study is completed for graduates within 6 months-1 year after graduation. 96% of VTP graduates completed the survey.

6. Source for national figure is the PCBS, Labour Force Survey, Annual Report 2009



THE TASTE OF THE MOUNT OF OLIVES

Olive oil from the LWF Jerusalem campus supports Augusta Victoria Hospital



The olive tree is steadfast in its ability to survive the harsh Jerusalem environment. Having withstood the wintertime freezes and summertime droughts, come October, the tree's boughs droop heavily with plump green and purple olives ready for harvest. The olive fruits are a valuable commodity for their nutrition and oil, and the olivewood is a beautiful hardwood that burns cleanly and carves smoothly. For thousands of years, the olive tree has provided and supported a way of life in the Mediterranean region.

True to the olive tree's symbol of peace and plenty, these trees serve a crucial role in the LWF's mission in Jerusalem. From mid-October through the end of November, LWF staff and volunteers work to harvest the olives, which are pressed into fresh, golden olive oil. Some of the oil is used in the Augusta Victoria Hospital kitchen. The rest is available to LWF visitors and friends, accompanied by hand-blown glass decanters made with recycled glass by Palestinian artisans working in Hebron. The oil is distributed around the world to raise money for Augusta Victoria Hospital programs.

In 2010, the LWF Jerusalem Program harvested over 8 tons of olives that yielded over 1,200 liters of olive oil.

Students from the LWF Vocational Training Center volunteer in the LWF olive harvest every fall. *Photo by R. Rodrick-Beiler*

Support AVH through the Olive Tree!

Through the olive tree, you can support the work of the LWF and Augusta Victoria Hospital. All donations go toward the AVH "Fund for the Poor," which helps to cover the hospital's operating costs and fees of patients unable to pay for necessary medical treatments.

Purchase Olive Oil:

When shipped through the mail, olive oil can be ordered in cases of ten or more decanters, for a requested minimum donation of \$30 per decanter. The decanters will be shipped empty with the olive oil in a separate container to reduce breakages of the hand-blown glass during shipping.

Donate an Olive Tree:

For a donation of \$1,000 or more, a new olive tree will be planted on the LWF Mount of Olive campus. The donation will be commemorated with a personalized plaque in the LWF Jerusalem central office.

Volunteer for the Olive Harvest:

Tourists, pilgrims, students and others who are in Jerusalem during the harvest season are welcome to participate in the harvest for a half-day or more.

To make a donation for olive oil or an olive tree for the campus, or to make a contribution generally to the LWF Jerusalem Program, please send a check made payable to "The Lutheran World Federation" to:

Rev. Mark B. Brown

The Lutheran World Federation
P.O. Box 19178
Jerusalem 91191
Israel

Contact us at:

Email: info@lwfjerusalem.org
Phone: +972-2-628-2289
Fax: +972-2-628-2628



While it requires much hard labor, the Palestinian olive harvest is traditionally a time of celebration and togetherness for families, who sing joyous songs, take breaks for sweetened tea with fresh mint, and finish the day with a large hot meal. The LWF-Jerusalem central office and Augusta Victoria Hospital senior staff honor this tradition by spending a day in the LWF olive grove each fall, bringing in the harvest as one big family in support of the Hospital. *Photo by M. Brown*

MATERIAL AID



In the fall of 2010, the LWF, in partnership with MA'AN Development Center and the local village council, distributed colorful cloth bags filled with school and health materials to youth in the village Izbet Tabeeb in the Qalqiya governorate of the West Bank. Izbet Tabeeb is a small village where much of the farmland has become inaccessable due to the separation wall, leaving families without their livelihoods. Youth in this village are living in a tense environment clouded by fears of eviction and the other harsh realities of occupation. *Photo by B. Moyer*

Since the early 1950s, the LWF has acted as a distribution center for material aid resources sent from donor organizations around the world to assist Palestinian refugees. Today, much of the Palestinian population remains in need of basic materials, and the LWF continues to distribute such aid.

The LWF works with contacts in the West Bank to distribute goods to communities, families and individuals most in need. Throughout 2010, material goods donated by Lutheran World Relief (LWR), Canadian Lutheran World Relief, and Mennonite Central Committee were distributed to local orphanages, schools, community centers, vocational schools, refugee camps, Bedouin communities, and elderly homes. The materials included school supplies, health and hygiene kits, baby layettes, quilts, soap, and toothpaste.



Students in Bethany proudly received school supplies distributed by the LWF in May 2010. Bethany is one of the East Jerusalem villages whose access to Jerusalem has been cut off by the Separation Barrier. *Photo by B. Moyer*

SCHOLARSHIPS

As part of its commitment to protecting the rights of those most marginalized, the LWF promotes access to higher education through educational loans and grants awarded to Palestinian youth. In 2010, the LWF Jerusalem Scholarship Program awarded financial aid to 20 youth - 11 women and 9 men - from Jerusalem and the West Bank to attend university.

A total of approximately 14,000 USD was awarded. The recipients will study at Palestinian universities in the fields of business, finance, accounting, law, engineering, chemistry, medicine, pharmacy, nursing, physiotherapy, journalism, education, Arab language, French literature, and art.

The Lutheran World Federation
Department for World Service - Jerusalem Program

FINANCIAL DATA 2010

Donations Received through LWF Geneva: 2010

	USD
Bread for the World	80,000
Canadian Lutheran World Relief	70,187
Church of Sweden	470,174
Evangelical Lutheran Church in America	371,000
Evangelical Lutheran Church in Finland	682,314
Evangelischer Entwicklungsdienst e.V. (EED)	123,320
GNC-HA Deutscher Hauptausschuss	80,259
Evangelical Gemeinde Deutscher	385
Lutheran World Relief	43,975
Other donors	1,905
Sub Total	1,923,519

Donations Received Locally: 2010

	USD
Norwegian Church Aid / Norwegian Ministry of Foreign Affairs	761,600
Norwegian Church Aid	103,848
Evangelical Lutheran Church in America	115,864
DanChurchAid	389,265
Royal Danish Representative Office	355,534
Lutheran World Relief	100,000
Welfare Association	375,000
USAID West Bank/Gaza Flagship Project	39,240
CHF International - In-kind	249,793
Sub Total	2,490,144

Comparative Financial Data: 2006-2010

Revenue (USD)	2010	2009	2008	2007	2006
Vocational Training Program	1,145,155	1,085,924	1,050,585	1,019,168	934,955
Scholarship Program	21,367	22,986	28,778	20,531	27,055
Augusta Victoria Hospital (Operations)	16,500,299	12,667,533	12,526,488	9,346,794	7,110,007
Village Health Clinics	196,035	130,238	253,222	205,509	206,431
Emergency through ACT	44,775	0	0	0	1,515,152
Expenses (USD)					
Vocational Training Program	1,145,155	1,085,924	1,050,585	1,019,168	934,955
Scholarship Program	21,367	22,986	28,778	20,531	27,055
Augusta Victoria Hospital	14,821,192	11,849,245	11,014,432	7,922,485	6,279,907
Village Health Clinics	130,238	196,035	253,222	205,509	206,431
Emergency through ACT	44,775	0	0	0	1,515,152

The Lutheran World Federation
Department for World Service - Jerusalem Program

VISITORS 2010

In 2010, the LWF Jerusalem Program received hundreds of visitors who came to witness the LWF's work in the region. Many of them toured Augusta Victoria Hospital and the site of the Mount of Olives Housing Project, traveled to see the Vocational Training Centers in Beit Hanina and Ramallah, or helped in the olive harvest.

The visiting individuals, churches, delegations and groups included:

Canadian Lutheran World Relief Global Encounter Delegation • Arlyn Lanting • Rev. Dr. John Stumme • Wesley Seminary – Washington, D.C. • Lutheran Theological Southern Seminary – Columbia, South Carolina • Alliance France-Israel, Strasbourg Branch • Wartburg Seminary – Dubuque, Iowa • U.S. Government Delegation (Led by Dr. Jill Biden) • Lord of Life Lutheran Church – Fairfax, Virginia • Arnie Voigt • Dr. Greg and Mary Steeber • Luther Seminary – St. Paul, Minnesota (Led by President Dr. Richard Bliese and Rev. James Lindus) • Church of Norway Bishops Conference • Christ Lutheran Church – Faribault, Minnesota • Our Savior's Lutheran Church – Faribault, Minnesota • LWF Department for Mission and Development • U.S. Congressional Delegation (Sponsored by Churches for Middle East Peace and J Street) • ELCA Corporate Social Responsibility Group • Carl and Pat Miller • Norwegian Church Aid • Wings of Hope – Germany • Dave Mueller Pilgrimage Group • United Methodist Church • Holy Spirit Lutheran Church – Kirkland, Washington • San Luis Obispo United Methodist Church – San Luis Obispo, California • Mt. Carmel Lutheran Church – San Luis Obispo, California • Rev. Kay Jurgenson • World Council of Churches General Secretary Rev. Dr. Olav Fyske Tveit • Calvary Lutheran Church – Clarkston, Michigan • Sabeel Ecumenical Center Witness Visit • Central Lutheran Church – Portland, Oregon • Swedish Bishops / Jerusalem Inter-Church Centre • Northwest Synod of Wisconsin, ELCA • Kirsten Lee Group – Denmark • Bishop and 18 Ministers of Swedish Diocese of Gothenburg • Bethlehem Lutheran Church – Minneapolis, Minnesota • Evangelical Lutheran Church in Canada – Waterloo, Ontario, Canada • Dr. Antonios Kireopoulos, National Council of the Churches of Christ in the USA • Laura Koppenhoefer and Lori Harper • Sabeel Peace-and-Justice Awareness Group • Dr. Shaheer Yousof • ELCA Young Adults in Global Mission, Jerusalem/West Bank • Queenstown Lutheran Church – Singapore • Bedok Lutheran Church – Singapore • Craig Hunter Study Group • St. Olaf College – Northfield, Minnesota • Dr. Gerald Van Es • Rev. Marlin and Sally Vis • Light for the World Study Group • ELCA Youth Group (Led by Rev. Julie Rowe) • Seeds of Peace • Swiss Church Delegation • Bishop Riekkinen Ville and Finnish Pilgrim Group • Canadian Government Delegation (Led by Premier of Manitoba Greg Selinger) • Jim and Joy Erickson • German Members of Parliament • Norwegian Members of Parliament • Trinity Lutheran Church – Albert Lea, Minnesota • Leadership Delegation of the Presbyterian Church (USA) • Women of the ELCA Delegation • Central Lutheran Church – Minneapolis, Minnesota • Institute for Christian and Jewish Studies • Baltimore Jewish Council • Minister Pär Stenbäck - Finland • Dr. Sveinn Hauksson, Association Iceland-Palestine • Ascension Lutheran Church – Louisville, Kentucky • Ralston Deffenbaugh, International Affairs and Human Rights, The Lutheran World Federation • The Moyer-Price Family • Steven Vanackere, Deputy Prime Minister of Belgium and Minister of Foreign Affairs and Institutional Reform • Representative Tony Blair, Quartet on the Middle East • ELCA Young Adults in Global Mission - Jerusalem / West Bank



Dr. Jill Biden, wife of U.S. Vice President Joe Biden, visited Augusta Victoria Hospital on 10 March 2010. During her visit, the Second Lady spent time in the Specialized Center for Child Care, where she met children suffering from cancer who receive treatment at the hospital. One of the children presented a gift to Dr. Biden.
Photo courtesy of AVH

The Lutheran World Federation
Department for World Service - Jerusalem Program

DONORS 2010

The LWF is grateful to the many groups and individuals who have supported the Jerusalem Program in 2010, including:

Anna Hogberg • Anna Karin Magdalena • Anna Maria Aagaard • Anne Mayes • Arab Studies Society • Arlyn Lanting • Averill Farelly • Bedok Lutheran Church - Singapore • Berit Larsson • Bethany Lutheran Church - Minneapolis, Minnesota • Bethany Stolle • Bethel Lutheran Church - Templeton, California • Betsy Armstrong • Bev Abma • Blake R. Grangaard • Bodil Andersson • Brian Duss • Brittany Moyer • Carl Miller and Group • Central Lutheran Church - Portland, Oregon • Central Lutheran Church - Eugene, Oregon • Christ Lutheran Church - Faribault, Minnesota • Christ Lutheran Church - Athens, Ohio • Christ the Good Shepherd Lutheran Church - San Jose, California • Christ the King Lutheran Church - Nashua, New Hampshire • Christofer Ray • Colin & Jeni Grangaard • Common Services Corporation of the United Church of Christ • Curtis Zieske Pilgrimage Group • Dale & Donna Finch • Dan Wiens • David & Justine Foxall • Darrold & Linda Dean • Dr. Aarland Jacobson - Concordia College • Dr. Robert Winshall • Elisabeth Nygård Lundhag • Elizabeth Mooy • Evangelical Lutheran Church in America • Faith E. Rowold • First Lutheran Church - Blooming Prairie, Minnesota • Franciscan Foundation for Holy Land • Gail Marie Chupick • Gilbert & Francis Schultz • Greg & Lisa Buck • Gregory & Mary Steeber • Gregory Manzuk • Gwithian Doswell • Hilary Browne • Holy Communion Lutheran Church - Berlin, New Jersey • Holy Spirit Lutheran Church - Kirkland, Washington • International Center of Bethlehem • I. Ruth Hansen • Ian Alexander • James Browne • James C. Erickson • James C. Stroud • James Dykstra & Diana Carlyle • Jean Lutterman • John Bash • John J. Pell • John Lutterman • John Stumme • Karen Meyer • Kathleen Preuss • Katy Johnson • Keli Bedics • Kelsie E. Brust • Kim Everett • Kimberly Evans • Lani Frerichs • Lanting Foundation • Luther Seminary • Lutheran Church of our Saviour in Calgary - Alberta, Canada • Lutheran Church of our Saviour in Christ • Lutheran Church of the Redeemer - Jerusalem • Madeleine Dahl • Margery A. Lembke • Maria de Lourdes Schlederer Mariel • Maria Knuutinen • Marlyn Leyendecker • Marta Diehm • Marta Samper • Martha Rottman • Martin Hillila • Matthew R. Johnson • Matthew & Courtney Remy • Meredith Harber • Mount Carmel Lutheran Church - San Luis Obispo, California • Mount Olive Lutheran Church - Minneapolis, Minnesota • New Jersey Synod - ELCA • Nikki Schmidt • Nurmi Jarven Srk • Palmer & Ardys Becker • Pamela & Katie Todd • Patricia Sellick • Paul Danahar • Paul Fitzpatrick • Paul Lent • Permanent Qatar Committee • Peter Miller • Queenstown Lutheran Church - Singapore • Ralph and Laurel Doermann • Ralph Quere • Ralston Deffenbaugh • Renita Delinger • Rev. Dr. Albert Dale Truscott • Rev. Craig Hunter & Group - Denton, Texas • Rev. Hans Mader • Rev. Mark and Marcia Holman • Rev. Mark & Susanne Brown • Rev. Paul F. Hegele • Rev. Todd I. Iverson • Rev. Richard L. Dowhower • Richard Geib • Ruth Hansen • Ruth A. Schrank • Sabeel Witness Visit • Samar Baidoun • San Luis Obispo United Methodist Church - San Luis Obispo, California • Scott M. Hayman • Scott Thoms & ELCA Youth Group • Sharon Moss • Shepherd's Tour & Travel Co. • Signe Smidt • Sirpa Rissenin • Siv Helligard • Souad Freij • Spirit of Joy Lutheran Church - Sioux Falls, South Dakota • St. Luke's Lutheran Church - Chicago, Illinois • St. Mark's Lutheran Church - Springfield, Virginia • St. Paul Lutheran Church - Streator, Illinois • St. Stephen's Lutheran Church - Monona, Wisconsin • Susanne Andersson • Sveinn Hauksson • Tara J. Young • Theresa Rempel • Timothy & Emily Fries • Tommy & Thelma Whitt • Trinity Lutheran Church - Freeland, Washington • Svenska Kyrkan/Church of Sweden • Tyler & Janne Dale Hauger • Vibeke Borum • Warren D. Booth • Wartburg Theological Seminary • WELCA Delegation - "Women Building Global Community" • Westmoreland United Church of Christ - Bethesda, Maryland • Zilda Augusto • Zion Lutheran Church - Coralville, Iowa • Zion Lutheran Church in Sault Ste. Marie - Ontario, Canada

Donors to the Mount of Olives Housing Project in 2010:

Evangelical Lutheran Church in America • Jane E. Voigts • Karen R. Nelson • Lutheran Church of the Redeemer - Jerusalem • Marjorie A. Pihl-Funk • Napa Valley Lutheran Church - Napa, California • Susan K. Polk

The Lutheran World Federation
Department for World Service - Jerusalem Program
JERUSALEM PROGRAM SENIOR STAFF

I. LWF CENTRAL OFFICE

Mark Brown	Regional Representative
Alex Kuttab	Director of Finance
Atif Khatib Al-Rimawi	Director of Human Resources

II. AUGUSTA VICTORIA HOSPITAL (AVH) and OUTREACH PROGRAMS¹

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Atif Rimawi	Director of Administration and Human Resources
Bassem Sweis	Director, Department of Medical Staff Affairs
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Alex Kuttab	Chief Financial Officer
Amira Juha	Deputy Chief Financial Officer
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Raheed Rjoub	Director, Department of Patient Information and External Contracting
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III. VOCATIONAL TRAINING PROGRAM (VTP)

Yousef Shalian ²	VTP Director
Thaer Shqair	VTP Quality Controller
Randa Hilal	Vocational Training Consultant

VOCATIONAL TRAINING CENTER – BEIT HANINA (VTC)

Francis Gharfeh ³	VTC Director
Mahmoud 'Adarbeh ⁴	VTC Deputy Director; Department Head - Theory
Saliba Bannoura	Department Head - Carpentry
Munir Qreitem	Department Head - Auto Mechanics
Gabi Kamel	Department Head - Metalwork & Aluminum
Izzat Hamdan	Department Head - Plumbing & Heating
Majdi Bakri	Department Head - Telecommunications
Peter Jahshan	Workshop Coordinator

VOCATIONAL TRAINING CENTER – RAMALLAH (VTCR)

Thaer Shqair ⁴	Vocational Training Quality Controller
Randa Hilal	Vocational Training Consultant

IV. SCHOLARSHIP PROGRAM

Suad Freij	Supervisor
------------	------------

1. Augusta Victoria Hospital Senior Staff as of year-end 2010.
2. Mr. Shalian became the Director of the Vocational Training Program, with oversight of both the VTC and VTCR, in November 2010. He had been serving as the Director of the VTCR.
3. Mr. Gharfeh resigned in November 2010, having served as the Director of the VTC from 2004 to 2010.
4. Mr. 'Adarbeh became the Deputy Director of the VTC and Mr. Shqair became the Deputy Director of the VTCR in January 2011.



Front Cover

Bearing eyes that evoke pain and hope, a child receives chemotherapy at the Augusta Victoria Hospital Center for Specialized Child Care's inpatient facility. *Photo by K. Brown*



Back Cover

A telecommunications graduate poses alongside her family at the Vocational Training Program (VTP) graduation ceremony held in Ramallah in August 2010. The VTP graduated 143 youth from Jerusalem and the West Bank in 2010. *Photo courtesy of VTP*

actalliance is an alliance of 111 churches and church-related organizations that work together in humanitarian assistance and development. The alliance works in 140 countries and mobilizes US \$1.6 billion annually in its work for a just world and has over 33,000 people working for it globally.

LWF Jerusalem 2010 Annual Report

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The Lutheran World Federation (LWF)

is a global communion of Christian churches in the Lutheran tradition. Founded in 1947 in Lund, Sweden, the LWF now has 145 member churches in 79 countries all over the world representing over 70 million Christians.

The Lutheran World Federation Department for World Service (DWS) is the relief and development arm of the LWF. Drawing on a firm commitment to uphold the rights of the poor and oppressed, DWS works in 34 countries with local and international partners to alleviate suffering, combat injustice and poverty, and lay the foundation for a life in dignity for all.

The LWF is a founding member of the ACT Alliance (Action by Churches Together).

actalliance



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